



EMC[®] Avamar[®]

Version 7.2

Backup Clients User Guide

302-001-792

REV 02

Copyright © 2001-2015 EMC Corporation. All rights reserved. Published in USA.

Published August, 2015

EMC believes the information in this publication is accurate as of its publication date. The information is subject to change without notice.

The information in this publication is provided as is. EMC Corporation makes no representations or warranties of any kind with respect to the information in this publication, and specifically disclaims implied warranties of merchantability or fitness for a particular purpose. Use, copying, and distribution of any EMC software described in this publication requires an applicable software license.

EMC², EMC, and the EMC logo are registered trademarks or trademarks of EMC Corporation in the United States and other countries. All other trademarks used herein are the property of their respective owners.

For the most up-to-date regulatory document for your product line, go to EMC Online Support (<https://support.emc.com>).

EMC Corporation
Hopkinton, Massachusetts 01748-9103
1-508-435-1000 In North America 1-866-464-7381
www.EMC.com

CONTENTS

Tables		7
Preface		9
Chapter 1	Avamar Client for AIX	13
	Client installation prerequisites.....	14
	Client compatibility and interoperability.....	14
	Preinstallation checks.....	14
	Limitations.....	15
	Downloading the install package.....	15
	Customizing the installation.....	15
	Installing and registering.....	16
	Uninstalling.....	17
	Upgrading.....	18
	Manually stopping and restarting the avagent service.....	18
	Manually stopping the avagent service.....	19
	Manually restarting the avagent service.....	19
	Getting avagent status.....	19
Chapter 2	Avamar Client for FreeBSD	21
	Client installation prerequisites.....	22
	Client compatibility and interoperability.....	22
	Preinstallation checks.....	22
	Downloading the install package.....	23
	Customizing the installation.....	23
	Installing and registering.....	23
	Uninstalling.....	24
	Upgrading.....	25
	Manually stopping and restarting the avagent service.....	25
	Manually stopping the avagent service.....	25
	Manually restarting the avagent service.....	25
	Getting avagent status.....	25
Chapter 3	Avamar Client for HP-UX	27
	Client installation prerequisites.....	28
	Client compatibility and interoperability.....	28
	Preinstallation checks.....	28
	Downloading the install package.....	29
	Customizing the installation.....	29
	Installing and registering.....	30
	Uninstalling.....	31
	Upgrading.....	31
	Manually stopping and restarting the avagent service.....	31
	Manually stopping the avagent service.....	31
	Manually restarting the avagent service.....	32
	Getting avagent status.....	32

Chapter 4	Avamar Client for Linux	33
	Client installation prerequisites.....	34
	Client compatibility and interoperability.....	34
	Preinstallation checks.....	34
	Downloading the install package.....	35
	Customizing the installation.....	35
	Installing CentOS 32-bit compatibility libraries.....	36
	Installing SUSE Linux Enterprise Server (SLES) 11 compatibility libraries.....	36
	Installing and registering.....	37
	Uninstalling.....	38
	Upgrading.....	39
	Manually stopping and restarting the avagent service.....	40
	Manually stopping the avagent service.....	40
	Manually restarting the avagent service.....	40
	Getting avagent status.....	41
 Chapter 5	 Avamar Client for Mac OS X	 43
	Client installation prerequisites.....	44
	Client compatibility and interoperability.....	44
	Preinstallation checks.....	44
	Downloading the install package.....	45
	Installing.....	45
	Changing process data size.....	46
	Registering.....	47
	Uninstalling.....	47
	Upgrading.....	48
 Chapter 6	 Avamar Client for Solaris	 49
	Client installation prerequisites.....	50
	Client compatibility and interoperability.....	50
	Preinstallation checks.....	50
	Downloading the install package.....	51
	Customizing the install location.....	52
	Installing and registering.....	52
	Uninstalling.....	53
	Upgrading.....	54
	Manually stopping and restarting the avagent service.....	54
	Manually stopping the avagent service.....	54
	Manually restarting the avagent service.....	54
	Getting avagent status.....	55
 Chapter 7	 Avamar Client for Solaris in Solaris Clusters	 57
	Client installation prerequisites.....	58
	Client compatibility and interoperability.....	58
	Preinstallation checks.....	58
	Cluster configurations.....	59
	Installing the Avamar Client for Solaris.....	59
	Configuring Solaris Cluster nodes.....	59
	Bringing Solaris Cluster resources online.....	61
	Registering with a new server.....	62
	Controlling Avamar resource behavior.....	63
	Uninstalling.....	63

Chapter 8	Avamar Cluster Client for Solaris on VCS	65
	Client installation prerequisites.....	66
	Client compatibility and interoperability.....	66
	Preinstallation checks.....	66
	Cluster configurations.....	67
	Downloading the install package.....	67
	Installing and registering.....	68
	Bringing VCS resources online.....	70
	Uninstalling.....	70
	Registering with a new server.....	71
 Chapter 9	 Avamar Client for Windows	 73
	Client installation prerequisites.....	74
	Client compatibility and interoperability.....	74
	Preinstallation checks.....	74
	Capabilities and limitations.....	75
	Computers with User Account Control.....	75
	Disabling NTFS last access time inhibits backing up changed ACLs	
	75
	Downloading the install package.....	76
	Installing.....	76
	Registering.....	77
	Uninstalling and upgrading.....	78
 Chapter 10	 Backup and Restore	 79
	Overview.....	80
	Restore authority.....	80
	Capabilities and limitations.....	81
	International character support.....	81
	Restoring international characters with web restore.....	81
	Restoring encrypted files is not supported.....	81
	Avamar Web Restore client-type limitation.....	81
	ACLs not preserved by Avamar Web Restore.....	82
	Mixed backups are not supported.....	82
	Wildcard characters not supported during restores.....	82
	Backup always modifies the atime value.....	82
	Avamar Web Restore for Windows, Mac, and Linux clients.....	82
	Opening Avamar Web Restore.....	82
	Logging in to Avamar Web Restore using LDAP.....	83
	Logging in to Avamar Web Restore using Avamar.....	83
	Performing a restore using Avamar Web Restore.....	84
	Windows clients.....	84
	Restore requirement.....	85
	Network optimization.....	85
	Performing a single-click backup.....	85
	Performing an interactive backup.....	85
	Performing a restore using Avamar client web UI.....	86
	Getting status.....	87
	Client notification settings.....	87
	Progress window.....	88
	Mac OS X clients.....	88
	Network optimization.....	89
	Performing a single-click backup.....	89

	Performing an interactive backup	89
	Performing a restore using Avamar client web UI	89
	Getting status	90
	Backup reminder	90
	Progress window	91
	Linux clients	91
	Full backup using avsccl command	91
	Interactive backup and restore using Avamar client web UI	92
	AIX, FreeBSD, HP-UX, Linux, and Solaris clients	93
	Backup and restore using avtar commands	94
	Getting status using the command line	95
Chapter 11	Solaris Zones	97
	Important terms and concepts	98
	Capabilities and limitations	98
	Installation errors can occur with earlier version software	98
	Avagent restart limitation	98
	Installation and configuration	99
	Installing Avamar Client for Solaris software in the global zone	99
	Installing Avamar Client for Solaris software in a non-global zone	99
	Ensuring backup of all non-global zone configurations	99
	Manually exporting and saving a non-global zone configuration	100
	Automatically exporting and saving a non-global zone configuration	100
	Non-global zone disaster recovery	101
	Restoring an entire non-global zone from a global zone backup	101
	Restoring an entire non-global zone from a non-global zone backup	102
Appendix A	Novell NSS Volumes	105
	Overview	106
	Capabilities and limitations	106
	Additional resources	106
Appendix B	Tuning Client Caches	107
	Demand-paging cache	108
	File cache	108
	Demand-paging cache example scenario	109
	Cache migration after upgrading the client	109
Index		111

TABLES

1	Revision history.....	9
2	Typographical conventions.....	10
3	Linux operating system commands to stop the avagent service.....	40
4	Linux operating system commands to restart the avagent service.....	40
5	Linux operating system commands to get avagent status.....	41
6	Avamar client software packages for Solaris operating systems.....	51
7	Avamar cluster client software packages for Solaris operating systems.....	67
8	Backup datasets for Windows operating systems.....	85
9	Avamar balloon message descriptions.....	87
10	Additional resources on Novell NSS volumes.....	106

PREFACE

As part of an effort to improve its product lines, EMC periodically releases revisions of its software and hardware. Therefore, some functions described in this document might not be supported by all versions of the software or hardware currently in use. The product release notes provide the most up-to-date information on product features.

Contact your EMC technical support professional if a product does not function properly or does not function as described in this document.

Note

This document was accurate at publication time. Go to EMC Online Support (<https://support.EMC.com>) to ensure that you are using the latest version of this document.

Purpose

This guide describes how to install and use Avamar client software to back up and restore client data.

Audience

The information in this guide is suitable for both technical and semi-technical audiences. However, persons installing Avamar client software should be familiar with basic application installation procedures and practices on that particular computing platform.

Revision history

The following table presents the revision history of this document.

Table 1 Revision history

Revision	Date	Description
01	June, 2015	Initial release of Avamar 7.2.
02	August, 2015	GA release of Avamar 7.2. Added upgrade instructions for Debian and Ubuntu.

Related documentation

The following EMC publications provide additional information:

- *EMC Avamar Compatibility and Interoperability Matrix*
- *EMC Avamar Release Notes*
- *EMC Avamar Administration Guide*
- *EMC Avamar Operational Best Practices Guide*
- *EMC Avamar Product Security Guide*

Special notice conventions used in this document

EMC uses the following conventions for special notices:

NOTICE

Addresses practices not related to personal injury.

Note

Presents information that is important, but not hazard-related.

Typographical conventions

In this document, EMC uses the typographical conventions shown in the following table:

Table 2 Typographical conventions

Convention	Example	Description
Bold typeface	Click More Options .	Use for names of interface elements, such as names of windows, dialog boxes, buttons, fields, tab names, key names, and menu paths (what a user specifically selects or clicks).
Italic typeface	<i>EMC Avamar Administration Guide</i>	Use for full titles of publications referenced in text.
Monospace font	Event Type = INFORMATION Event Severity = OK Event Summary = New group created	Use for: <ul style="list-style-type: none"> • System code • System output, such as an error message or script • Pathnames, file names, prompts, and syntax • Commands and options
Monospace font with italic typeface	Type <i>Avamar_server</i> , where <i>Avamar_server</i> is the DNS name or IP address of the Avamar server.	Use for variables.
Monospace font with bold typeface	Type yes .	Use for user input.
Square brackets	<code>[--domain=String()] --name=String</code>	Square brackets enclose optional values.
Vertical bar	<code>[--domain=String()] --name=String</code>	Vertical bar indicates alternate selections - the bar means “or”.
Braces	<code>{ [--domain=String()] --name=String }</code>	Braces enclose content that the user must specify.
Ellipses	<code>valid hfs ...</code>	Ellipses indicate nonessential information omitted from the example.

Where to get help

The Avamar support page provides access to licensing information, product documentation, advisories, and downloads, as well as how-to and troubleshooting information. This information may enable you to resolve a product issue before you contact EMC Customer Support.

To access the Avamar support page:

1. Go to <https://support.EMC.com/products>.
2. Type a product name in the **Find a Product** box.

3. Select the product from the list that appears.
4. Click the arrow next to the **Find a Product** box.
5. (Optional) Add the product to the **My Products** list by clicking **Add to my products** in the top right corner of the **Support by Product** page.

Your comments

Your suggestions will help us continue to improve the accuracy, organization, and overall quality of the user publications. Send your opinions of this document to DPAD.Doc.Feedback@emc.com.

Please include the following information:

- Product name and version
- Document name, part number, and revision (for example, 01)
- Page numbers
- Other details that will help us address the documentation issue

CHAPTER 1

Avamar Client for AIX

This chapter includes the following topics:

- [Client installation prerequisites](#)..... 14
- [Downloading the install package](#)..... 15
- [Customizing the installation](#)..... 15
- [Installing and registering](#)..... 16
- [Uninstalling](#)..... 17
- [Upgrading](#)..... 18
- [Manually stopping and restarting the avagent service](#)..... 18

Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.

Updated, detailed client compatibility information is available in the *Avamar Compatibility and Interoperability Matrix* on EMC Online Support at <https://support.EMC.com>.

Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Before you install the Avamar client software, ensure that the environment meets the following requirements:
 - The following software has been installed on each Solaris Cluster node:
 - One of the supported Solaris operating systems:
 - Solaris 10 SPARC
 - Solaris 10 X86_64
 - Solaris Cluster version 4.0 or 3.2 software
 - One of the supported volume managers:
 - Veritas Volume Manager (VxVM)
 - Sun Volume Manager
 - Shared storage with one of the supported file systems:
 - Veritas File System (VxFS)
 - QFS
 - UFS
 - ZFS
 - The following resources have been configured for Solaris Cluster resource groups:
 - IP resource, which identifies the resource group
 - Mount resource, which is the mount point of the shared disk where the Avamar var directory resides
 - The Avamar server can resolve the resource group name through DNS.
2. Ensure that you have operating system root privileges on the client computer.
3. Ensure that the Avamar server is operational and present on the same network as the client computer.

Verify this by opening a command shell on the client computer and typing the following:

```
ping AVAMARSERVER
```

where *AVAMARSERVER* is the network hostname (as defined in DNS) or IP address of the Avamar server.

4. Make note of the network hostname (as defined in DNS) for:

- Avamar server
- Avamar utility node

These DNS entries should have been added during deployment of the Avamar system.

Limitations

On AIX 6.1, support for JFS2 v2 extended attributes has been added to the operating system. However, the Avamar Client for AIX does not back up or restore these attributes.

Downloading the install package

You must first download one or more install packages from the Avamar server.

Procedure

1. Log in to the computer.
2. In a web browser, type the following URL:

`http://AVAMARSERVER`

where *AVAMARSERVER* is the Avamar server network hostname (as defined in DNS) or IP address.

The server redirects the browser to a secure HTTPS connection.

3. If a security alert dialog box appears due to browser security settings, click **Yes** or **OK** to allow redirection to the Avamar secure web server.

The EMC Avamar Web Restore home page appears.

4. From the links at the top of the page, click **Downloads**.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

6. Click the software package link.

The server transfers the software package to the web browser.

7. Save the installation package to a temporary folder.

Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

Customizing the installation

You can customize the Avamar Client for AIX installation by changing the base directory, /var directory, or both.

To change the base directory from the default location (/usr/local/avamar) to a new location, use the **-R** option with the **installp** command.

To change the /var directory, set the **VARDIR** environment variable to a new location before you install the Avamar Client for AIX.

When you install Avamar plug-in software after installing the Avamar Client for AIX to a nondefault directory, the plug-in installation does not automatically relocate the software

to the nondefault directory. You must provide the relocation directory during the installation.

The installation displays an error message if the relocation directory you specify during a plug-in installation differs from the directory where the Avamar Client for AIX is installed.

Installing and registering

Do not attempt to back up a CIFS/NFS network share by installing an Avamar client on a local machine. Attempting to do so results in a severe degradation in backup and restore performance and metadata such as folders, ACLs, and file permissions are not backed up. To backup a CIFS/NFS share, install an Avamar client on the share machine or use NDMP to back up the data.

Procedure

1. Open a command shell and log in as root.
2. Uninstall any previous version of the client software before you install the new version. [Uninstalling on page 17](#) provides instructions.
3. (Optional) Set the `VARDIR` environment variable to a new location by typing the following command:

```
export VARDIR="path"
```

where *path* is the new `var` directory.

4. Install the client in the default directory or in an alternate directory.

Installation directory	Installation steps
Default directory	Type the following commands: <pre>cd /tmp</pre> <pre>geninstall -d package all</pre> <p>where <i>tmp</i> is the temporary install directory and <i>package</i> is the install package filename.</p>
Alternate directory	Type the following command: <pre>installp -R /path -d package all</pre> <p>where <i>path</i> is the directory for the installation files and <i>package</i> is the install package filename.</p>

5. Register this client with the Avamar server by typing the following command:

```
/usr/local/avamar/bin/avregister
```

The client registration and activation script starts and prompts you to specify the Administrator server address.

6. Type the DNS name of the Avamar server and press **Enter**.

The output prompts you to specify the Avamar domain for the client.

The default domain is `clients`. Do not use a slash (/) as the first character when you type a subdomain. If you use a slash, an error occurs and you cannot register the client.

7. Press **Enter** to accept the default domain.

The output indicates that the activation is successful and registration is complete.

Uninstalling

Procedure

1. Open a command shell and log in as root.
2. List user-specified installation locations (USIL) by typing:

```
lsusil -R ALL
```

Output similar to the following appears in the command shell:

```
INSTALL PATH = /newpath
COMMENTS = Created by installp on Wed May 23 17:23:40 Asia/Calcutta
2012
```

3. List Avamar packages installed on the system:

- To list Avamar packages installed in the default location, type:
lsipp -l | grep Avamar
- To list Avamar packages installed in a specific directory, type:
lsipp -R /NEW-PATH -l | grep Avamar
where *NEW-PATH* is a user-specified directory for the installation.
- To list all Avamar packages installed in nondefault directories, type:
lsipp -R ALL -l | grep Avamar

4. Uninstall the software:

- To uninstall the software from the default directory, type:

```
installp -u AvamarClient-aix6-ppc
```

The following appears in the command shell:

```
+-----+
Pre-deinstall Verification...
+-----+
Verifying selections...avagent.d Info: Stopping Avamar Client
Agent (avagent)...
avagent.d Info: Client Agent stopped.
done
Verifying requisites...done
Results...
SUCSESSES
-----
Filesets listed in this section passed pre-deinstall verification
and will be removed.
Selected Filesets
-----
AvamarClient-aix6-ppc 7.0.0-nnn # EMC Avamar client 7.0.0-nnn...
<< End of Success Section >>
FILESET STATISTICS
-----
1 Selected to be deinstalled, of which:
1 Passed pre-deinstall verification
-----
1 Total to be deinstalled
+-----+
Deinstalling Software...
+-----+
installp: DEINSTALLING software for:
AvamarClient-aix5-ppc VERSION
Finished processing all filesets. (Total time: 2 secs).
+-----+
```

```

Summaries:
+-----+
Installation Summary
+-----+
Name Level Part Event Result
+-----+
AvamarClient-aix6-ppc 7.0.0-nnn USR DEINSTALL SUCCESS

```

- To uninstall the software from a nondefault directory, type:
installp -R /NEW-PATH -u AvamarClient-aix6-ppc

The following appears in the command shell:

```

+-----+
Pre-deinstall Verification...
+-----+
+Verifying selections...done
Verifying requisites...done
Results...
SUCSESSES
-----
Filesets listed in this section passed pre-deinstall
verification
and will be removed.
Selected Filesets
-----
AvamarClient-aix6-ppc (R) 7.0.100.138 # EMC Avamar client
7.0.100-13...
<< End of Success Section >>
FILESET STATISTICS
-----
1 Selected to be deinstalled, of which:
1 Passed pre-deinstall verification
----
1 Total to be deinstalled
+-----+
Deinstalling Software...
+-----+
installp: DEINSTALLING software for:
AvamarClient-aix6-ppc (R) 7.0.100.138
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
Finished processing all filesets. (Total time: 2 secs).
+-----+
Summaries:
+-----+
Installation Summary
+-----+
Name Level Part Event Result
+-----+
AvamarClient-aix6-ppc 7.0.100.138 USR DEINSTALL SUCCESS

```

Upgrading

To upgrade the Avamar Client for AIX software, just install the new version of software. You do not need to uninstall the old version.

Manually stopping and restarting the avagent service

The Avamar Client for AIX agent (**avagent**) runs as a service and starts automatically as part of the installation. The **avagent** service also restarts automatically after a system reboot. In most cases, you do not need to manually stop or restart the **avagent** service. If you experience unexpected system behavior and do not want to reboot the entire system, you can use the following commands to manually stop and restart the **avagent** service.

Manually stopping the avagent service

Procedure

1. Open a command shell and log in as root.
2. Type the following command:

```
/etc/rc.d/init.d/avagent stop
```

Manually restarting the avagent service

Procedure

1. Open a command shell and log in as root.
2. Type the following:

```
/etc/rc.d/init.d/avagent start
```

Getting avagent status

Procedure

1. Open a command shell and log in as root.
2. Type the following:

```
/etc/rc.d/init.d/avagent status
```


CHAPTER 2

Avamar Client for FreeBSD

This chapter includes the following topics:

- [Client installation prerequisites](#).....22
- [Downloading the install package](#).....23
- [Customizing the installation](#).....23
- [Installing and registering](#).....23
- [Uninstalling](#).....24
- [Upgrading](#).....25
- [Manually stopping and restarting the avagent service](#).....25

Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.

Updated, detailed client compatibility information is available in the *Avamar Compatibility and Interoperability Matrix* on EMC Online Support at <https://support.EMC.com>.

Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Before you install the Avamar client software, ensure that the environment meets the following requirements:
 - The following software has been installed on each Solaris Cluster node:
 - One of the supported Solaris operating systems:
 - Solaris 10 SPARC
 - Solaris 10 X86_64
 - Solaris Cluster version 4.0 or 3.2 software
 - One of the supported volume managers:
 - Veritas Volume Manager (VxVM)
 - Sun Volume Manager
 - Shared storage with one of the supported file systems:
 - Veritas File System (VxFS)
 - QFS
 - UFS
 - ZFS
 - The following resources have been configured for Solaris Cluster resource groups:
 - IP resource, which identifies the resource group
 - Mount resource, which is the mount point of the shared disk where the Avamar var directory resides
 - The Avamar server can resolve the resource group name through DNS.
2. Ensure that you have operating system root privileges on the client computer.
3. Ensure that the Avamar server is operational and present on the same network as the client computer.

Verify this by opening a command shell on the client computer and typing the following:

```
ping AVAMARSERVER
```

where *AVAMARSERVER* is the network hostname (as defined in DNS) or IP address of the Avamar server.

4. Make note of the network hostname (as defined in DNS) for:

- Avamar server
- Avamar utility node

These DNS entries should have been added during deployment of the Avamar system.

Downloading the install package

You must first download one or more install packages from the Avamar server.

Procedure

1. Log in to the computer.
2. In a web browser, type the following URL:

`http://AVAMARSERVER`

where *AVAMARSERVER* is the Avamar server network hostname (as defined in DNS) or IP address.

The server redirects the browser to a secure HTTPS connection.

3. If a security alert dialog box appears due to browser security settings, click **Yes** or **OK** to allow redirection to the Avamar secure web server.

The EMC Avamar Web Restore home page appears.

4. From the links at the top of the page, click **Downloads**.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

6. Click the software package link.

The server transfers the software package to the web browser.

7. Save the installation package to a temporary folder.

Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

Customizing the installation

You can install the Avamar Client for FreeBSD in a directory other than the default (`/usr/local/avamar`) by using the `--prefix` option with the `pkg_add` command.

Installing and registering

Procedure

1. Open a command shell and log in as root.
2. Uninstall any previous version of the client software before you install the new version. [Uninstalling on page 24](#) provides instructions.
3. Change directory to the temporary install directory by typing the following command:

```
cd /tmp
```

where *tmp* is the temporary directory.

4. Install the client software in the default directory or in an alternate directory.

Installation directory	Installation steps
Default directory	Type the following command: pkg_add AvamarClient-freebsd8-x86_64-version.tbz where <i>version</i> is the Avamar software version.
Alternate directory	Type the following command: pkg_add --prefix /path/AvamarClient-freebsd8-x86_64-version.tbz where <i>path</i> is the installation directory and <i>version</i> is the Avamar software version.

The output prompts you to specify the directory for cache and log files.

5. Specify the location for the cache and log files:

- To accept the default location (`/var/avamar`), press **Enter**.
- To specify an alternate location, type the full path of the directory and press **Enter**.

The output indicates that installation is complete and that the client agent started.

6. Register the client with the Avamar server by typing the following command:

```
/usr/local/avamar/bin/avregister
```

The client registration and activation script starts and prompts you to specify the Avamar client installation directory.

7. Press **Enter** to accept the default base installation directory.

The output prompts you to specify the administrator server address.

8. Type the DNS name of the Avamar server and press **Enter**.

The output prompts you to specify the Avamar domain for the client.

The default domain is `clients`. Do not use a slash (/) as the first character when you type a subdomain. If you use a slash, an error occurs and you cannot register the client.

9. Press **Enter** to accept the default domain (`clients`).

The output indicates that the activation is successful and registration is complete.

Uninstalling

Procedure

1. Open a command shell and log in as root.
2. Uninstall the Avamar software by typing:

```
pkg_delete AvamarClient
```

The following appears in the command shell:


```
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
uninstallation successful
```

Upgrading

To upgrade the Avamar Client for FreeBSD software, completely uninstall the old software, and install the new software.

Manually stopping and restarting the avagent service

The Avamar Client for FreeBSD agent (**avagent**) runs as a service and starts automatically as part of the installation. The **avagent** service also restarts automatically after a system reboot. In most cases, you do not need to manually stop or restart the **avagent** service. If you experience unexpected system behavior and do not want to reboot the entire system, you can use the following commands to manually stop and restart the **avagent** service.

Manually stopping the avagent service

Before you begin

Procedure

1. Open a command shell and log in as root.
2. Type the following command:

```
/etc/rc.d/avagent stop
```

Manually restarting the avagent service

Procedure

1. Open a command shell and log in as root.
2. Type the following:

```
/etc/rc.d/avagent restart
```

Getting avagent status

Procedure

1. Open a command shell and log in as root.
2. Type the following:

```
/etc/rc.d/avagent status
```


CHAPTER 3

Avamar Client for HP-UX

This chapter includes the following topics:

- [Client installation prerequisites](#).....28
- [Downloading the install package](#).....29
- [Customizing the installation](#).....29
- [Installing and registering](#).....30
- [Uninstalling](#).....31
- [Upgrading](#).....31
- [Manually stopping and restarting the avagent service](#).....31

Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.

Updated, detailed client compatibility information is available in the *Avamar Compatibility and Interoperability Matrix* on EMC Online Support at <https://support.EMC.com>.

Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Before you install the Avamar client software, ensure that the environment meets the following requirements:
 - The following software has been installed on each Solaris Cluster node:
 - One of the supported Solaris operating systems:
 - Solaris 10 SPARC
 - Solaris 10 X86_64
 - Solaris Cluster version 4.0 or 3.2 software
 - One of the supported volume managers:
 - Veritas Volume Manager (VxVM)
 - Sun Volume Manager
 - Shared storage with one of the supported file systems:
 - Veritas File System (VxFS)
 - QFS
 - UFS
 - ZFS
 - The following resources have been configured for Solaris Cluster resource groups:
 - IP resource, which identifies the resource group
 - Mount resource, which is the mount point of the shared disk where the Avamar var directory resides
 - The Avamar server can resolve the resource group name through DNS.
2. Ensure that you have operating system root privileges on the client computer.
3. Ensure that the Avamar server is operational and present on the same network as the client computer.

Verify this by opening a command shell on the client computer and typing the following:

```
ping AVAMARSERVER
```

where *AVAMARSERVER* is the network hostname (as defined in DNS) or IP address of the Avamar server.

4. Make note of the network hostname (as defined in DNS) for:

- Avamar server
- Avamar utility node

These DNS entries should have been added during deployment of the Avamar system.

Downloading the install package

You must first download one or more install packages from the Avamar server.

Procedure

1. Log in to the computer.
2. In a web browser, type the following URL:

`http://AVAMARSERVER`

where *AVAMARSERVER* is the Avamar server network hostname (as defined in DNS) or IP address.

The server redirects the browser to a secure HTTPS connection.

3. If a security alert dialog box appears due to browser security settings, click **Yes** or **OK** to allow redirection to the Avamar secure web server.

The EMC Avamar Web Restore home page appears.

4. From the links at the top of the page, click **Downloads**.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

6. Click the software package link.

The server transfers the software package to the web browser.

7. Save the installation package to a temporary folder.

Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

Customizing the installation

You can specify a new location for the var directory during the Avamar Client for HP-UX installation.

Use the `-x ask=true` option with the `swinstall` command to specify a new location. This option runs an interactive request script during the installation. The script prompts you to type a new directory location for `/var/avamar`.

When you install Avamar plug-in software after installing the Avamar Client for HP-UX, the plug-in installation does not automatically use the same location for the var directory that you specified during the Avamar Client for HP-UX installation. You must install the Avamar plug-in software by using the `-x ask=true` option with the `swinstall` command. The documentation for Avamar plug-ins provide more information.

Installing and registering

Do not attempt to back up a CIFS/NFS network share by installing an Avamar client on a local machine. Attempting to do so results in a severe degradation in backup and restore performance and metadata such as folders, ACLs, and file permissions are not backed up. To backup a CIFS/NFS share, install an Avamar client on the share machine or use NDMP to back up the data.

Procedure

1. Open a command shell and log in as root.
2. Uninstall any previous version of the client software before you install the new version. [Uninstalling on page 31](#) provides instructions.
3. Change directory to the temporary install directory by typing the following command:

```
cd /tmp
```

where *tmp* is the temporary directory.

4. Install the client software in the default directory or in an alternate directory.

Installation directory	Installation steps
Default directory	Type the following command: swinstall -s /tmp/package/ * where <i>tmp</i> is the temporary install directory and <i>package</i> is the install package filename.
Alternate directory	<ol style="list-style-type: none"> a. Type the following command: swinstall -x ask=true -s /tmp/package hpuxclnt, l=/path where <i>package</i> is the filename of the Avamar Client for HP-UX install package and <i>path</i> is the installation directory. The output prompts you to specify the directory for cache and log files. b. Type the name of the directory to use for the installation. The output prompts you to confirm the path. c. Type y to confirm the location.

The output displays the status of the installation until the installation completes.

5. Register the client with the Avamar server by typing the following command:

```
/opt/AVMRclnt/bin/avregister
```

The client registration and activation script starts and prompts you to specify the Administrator server address.

6. Type the DNS name of the Avamar server and press **Enter**.

The output prompts you to specify the Avamar domain for the client.

The default domain is `clients`. Do not use a slash (/) as the first character when you type a subdomain. If you use a slash, an error occurs and you cannot register the client.

7. Press **Enter** to accept the default domain (`clients`).

The output indicates that the client activated successfully and registration is complete.

Uninstalling

Procedure

1. Open a command shell and log in as root.
2. Uninstall the Avamar software by typing:

```
swremove hpuxclnt
```

The following appears in the command shell:

```
===== 2013-1-10 16:09:29 PST BEGIN swremove SESSION
(non-interactive)
* Session started for user "root@hp-ux-01".
* Beginning Selection
* Target connection succeeded for "hp-ux-01:".
* Software selections:
hpuxclnt.hpuxclnt-exec,l=/opt/AVMRclnt,r=7.0.0-nnn,
a=HP-UX_B.11.00_32/64
* Selection succeeded.
* Beginning Analysis
* Session selections have been saved in the file
"/.sw/sessions/swremove.last".
* The analysis phase succeeded for "hp-ux-01:".
* Analysis succeeded.
* Beginning Execution
* The execution phase succeeded for "hp-ux-01:".
* Execution succeeded.
NOTE: More information may be found in the agent logfile (location
is hp-ux-01:/var/adm/sw/swagent.log).
===== 2013-1-10 16:09:45 PST END swremove SESSION
(non-interactive)
```

Upgrading

To upgrade the Avamar Client for HP-UX software, just install the new version of software. You do not need to uninstall the old version.

Manually stopping and restarting the avagent service

The Avamar Client for HP-UX agent (**avagent**) runs as a service and starts automatically as part of the installation. The **avagent** service also restarts automatically after a system reboot. In most cases, you do not need to manually stop or restart the **avagent** service. If you experience unexpected system behavior and do not want to reboot the entire system, you can use the following commands to manually stop and restart the **avagent** service.

Manually stopping the avagent service

Procedure

1. Open a command shell and log in as root.
2. Type the following command:

```
/sbin/init.d/avagent stop
```

Manually restarting the avagent service

Procedure

1. Open a command shell and log in as root.
2. Type the following:

```
/sbin/init.d/avagent restart
```

Getting avagent status

Procedure

1. Open a command shell and log in as root.
2. Type the following:

```
/sbin/init.d/avagent status
```


CHAPTER 4

Avamar Client for Linux

This chapter includes the following topics:

• Client installation prerequisites	34
• Downloading the install package	35
• Customizing the installation	35
• Installing CentOS 32-bit compatibility libraries	36
• Installing SUSE Linux Enterprise Server (SLES) 11 compatibility libraries	36
• Installing and registering	37
• Uninstalling	38
• Upgrading	39
• Manually stopping and restarting the avagent service	40

Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.

Updated, detailed client compatibility information is available in the *Avamar Compatibility and Interoperability Matrix* on EMC Online Support at <https://support.EMC.com>.

Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Before you install the Avamar client software, ensure that the environment meets the following requirements:
 - The following software has been installed on each Solaris Cluster node:
 - One of the supported Solaris operating systems:
 - Solaris 10 SPARC
 - Solaris 10 X86_64
 - Solaris Cluster version 4.0 or 3.2 software
 - One of the supported volume managers:
 - Veritas Volume Manager (VxVM)
 - Sun Volume Manager
 - Shared storage with one of the supported file systems:
 - Veritas File System (VxFS)
 - QFS
 - UFS
 - ZFS
 - The following resources have been configured for Solaris Cluster resource groups:
 - IP resource, which identifies the resource group
 - Mount resource, which is the mount point of the shared disk where the Avamar var directory resides
 - The Avamar server can resolve the resource group name through DNS.
2. Ensure that you have operating system root privileges on the client computer.
3. Ensure that the Avamar server is operational and present on the same network as the client computer.

Verify this by opening a command shell on the client computer and typing the following:

```
ping AVAMARSERVER
```

where *AVAMARSERVER* is the network hostname (as defined in DNS) or IP address of the Avamar server.

4. Make note of the network hostname (as defined in DNS) for:

- Avamar server
- Avamar utility node

These DNS entries should have been added during deployment of the Avamar system.

Downloading the install package

You must first download one or more install packages from the Avamar server.

Procedure

1. Log in to the computer.
2. In a web browser, type the following URL:

`http://AVAMARSERVER`

where *AVAMARSERVER* is the Avamar server network hostname (as defined in DNS) or IP address.

The server redirects the browser to a secure HTTPS connection.

3. If a security alert dialog box appears due to browser security settings, click **Yes** or **OK** to allow redirection to the Avamar secure web server.

The EMC Avamar Web Restore home page appears.

4. From the links at the top of the page, click **Downloads**.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

6. Click the software package link.

The server transfers the software package to the web browser.

7. Save the installation package to a temporary folder.

Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

Customizing the installation

You can customize the Avamar Client for Linux installation by changing the base directory, the var directory, or both.

To change the base installation directory, use the `rpm --relocate` option during installation to define an alternate location. For example:

```
rpm -ivh --relocate /usr/local/avamar=NEW-BASE-PATH AVAMAR-LINUX.RPM
```

where:

- *NEW-BASE-PATH* is the new (nondefault) installation directory.
- *AVAMAR-LINUX.RPM* is the file name of the Avamar Client for Linux install package.

To change the base installation directory and var directory, use the `rpm --relocate` option during installation to define alternate locations. For example:

```
rpm -ivh --relocate /usr/local/avamar=NEW-BASE-PATH --relocate /var/  
avamar=/NEW-VAR-PATH AVAMAR-LINUX.RPM
```

where:

- */usr/local/avamar* is the default installation directory.
- *NEW-BASE-PATH* is the new (nondefault) installation directory.
- */var/avamar* is the default var directory.
- *NEW-VAR-PATH* is the new var directory.
- *AVAMAR-LINUX.RPM* is the file name of the Avamar Client for Linux install package.

You can only install the Avamar Client for Linux in the default directory on Debian and Ubuntu.

Note

The **rpm --relocate** feature requires Red Hat Package Manager version 4.0.3 or later.

Installing CentOS 32-bit compatibility libraries

If installing Avamar Client for Linux on a 32-bit version of CentOS, you must install the compat-libstdc++-33 libraries.

Do this by performing the following:

Procedure

1. Open a command shell and log in as root.
2. Obtain a copy of the compat-libstdc++-33 libraries for your system.
3. Type the following command to install the system's compat-libstdc++ package:

```
rpm -ivh compat-libstdc++-33-3.2.3-61.i386.rpm
```

4. Follow the on-screen prompts to complete the installation.

Installing SUSE Linux Enterprise Server (SLES) 11 compatibility libraries

If installing Avamar Client for Linux on a 64- or 32-bit version of SUSE Linux Enterprise Server (SLES) 11, you must install libxml2 and libxml2-python compatibility libraries.

Procedure

1. Open a command shell and log in as root.
2. Obtain a copy of the following libraries for your system:
 - For 64-bit versions:
libxml2-2.7.6-0.1.37.x86_64.rpm and libxml2-python-2.7.6-0.1.36.x86_64.rpm
 - For 32-bit versions
libxml2-2.7.6-0.1.37.i586.rpm and libxml2-python-2.7.6-0.1.36.i586.rpm
3. Type the following command on a single command line:

```
rpm -Uvh libxml2-2.7.6-0.1.37.x86_64.rpm libxml2-  
python-2.7.6-0.1.36.x86_64.rpm
```

- For 32-bit versions
`rpm -Uvh libxml2-2.7.6-0.1.37.i586.rpm libxml2-python-2.7.6-0.1.36.i586.rpm`

4. Follow the on-screen prompts to complete the installation.

Installing and registering

Do not attempt to back up a CIFS/NFS network share by installing an Avamar client on a local machine. Attempting to do so results in a severe degradation in backup and restore performance and metadata such as folders, ACLs, and file permissions are not backed up. To backup a CIFS/NFS share, install an Avamar client on the share machine or use NDMP to back up the data.

Procedure

1. Open a command shell and log in as root.
2. Uninstall any previous version of the client software before you install the new version. [Uninstalling on page 38](#) provides instructions.
3. (Optional) Set the `VARDIR` environment variable to a new location by typing the following command:

```
export VARDIR="path"
```

where *path* is the new `var` directory.

4. Change directory to the temporary install directory by typing the following command:

```
cd /tmp
```

where *tmp* is the temporary directory.

5. Install the client software in the default directory or in an alternate directory.

Installation directory	Installation steps
Default directory on Red Hat, SuSE, or CentOS	Type the following command: <code>rpm -ih package</code> where <i>package</i> is the filename of the Avamar client install package.
Default directory on Debian or Ubuntu	Type the following command: <code>dpkg -i package</code> where <i>package</i> is the filename of the Avamar Client for Linux install package.
Alternate base directory on Red Hat, SuSE, or CentOS	Type the following command: <code>rpm --relocate /usr/local/avamar=/path -i package</code> where <i>path</i> is the new directory and <i>package</i> is the filename of the Avamar Client for Linux install package.
Alternate base and var directories on Red Hat, SuSE, or CentOS	Type the following command: <code>rpm -ivh --relocate /usr/local/avamar=base_path --relocate /var/avamar=var_path package</code> where:

Installation directory	Installation steps
	<ul style="list-style-type: none"> <i>base_path</i> is the new installation directory. <i>var_path</i> is the new <code>var</code> directory. <i>package</i> is the filename of the Avamar Client for Linux install package.

6. Register and activate the client with the Avamar server.

Software installation path	Steps to start registration and activation
Default directory	Type the following command: <code>/usr/local/avamar/bin/avregister</code>
Alternate directory	Type the following command: <code>/path/bin/avregister</code> where <i>path</i> is the installation directory.

The client registration and activation script starts and prompts you to specify the Administrator server address.

7. Type the DNS name of the Avamar server and press **Enter**.

The output prompts you to specify the Avamar domain for the client.

The default domain is `clients`. Do not use a slash (/) as the first character when you type a subdomain. If you use a slash, an error occurs and you cannot register the client.

8. Press **Enter** to accept the default domain (`clients`).

The output indicates that the activation is successful and registration is complete.

Uninstalling

Procedure

- Open a command shell and log in as root.
- List the Avamar packages installed on the system:

- On Red Hat, SUSE, or CentOS, type:
`rpm -qa | grep Av`
- On Debian or Ubuntu, type:
`dpkg --get-architecture | grep Av`

The following appears in the command shell:

```
AvamarClient-VERSION
```

- Note the full package name.
- Uninstall the software:
 - On Red Hat, SUSE, or CentOS, type:
`rpm -e AvamarClient-VERSION`

- On Debian or Ubuntu, type:
`dpkg -P AvamarClient-VERSION`

where *AvamarClient-VERSION* is the Avamar software install package returned in the previous step.

The following appears in the command shell:

```
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
```

Upgrading

If upgrading a SLES 9 system, ensure that Service Pack 1 is installed. Otherwise, a known issue with RPM Manager 4.1.1 might cause the upgrade to fail.

You can upgrade the Avamar Client for Linux software from 7.1 to a later release by using the `rpm -Uvh` command. You can use the `--relocate` option to specify the alternate installation or var directory that you specified when you installed the initial build of release 7.1.

Procedure

1. Open a command shell and log in as root.
2. Upgrade the Avamar Client for Linux software:
 - To upgrade the software in the default directory:
 - On RedHat, SUSE, and CentOS, type:
`rpm -Uvh AVAMAR-LINUX`
 - On Debian and Ubuntu, type:
`dpkg -i AVAMAR-LINUX`

where *AVAMAR-LINUX* is the file name of the Avamar Client for Linux install package.
 - To upgrade the software in a nondefault installation directory:

Note

Upgrading the Debian and Ubuntu software to a nondefault directory is not supported.

- To upgrade the software in a nondefault installation directory, type:
`rpm -Uvh --relocate /usr/local/avamar=NEW-BASE-PATH AVAMAR-LINUX.RPM`
where:
 - *NEW-BASE-PATH* is the installation directory that you specified when you installed release 7.1.
 - *AVAMAR-LINUX.RPM* is the file name of the Avamar Client for Linux install package.
- To upgrade the software and use a nondefault var directory, type:
`rpm -Uvh --relocate /var/avamar=NEW-VAR-PATH AVAMAR-LINUX.RPM`
where:
 - *NEW-VAR-PATH* is the var directory that you specified when you installed release 7.1.
 - *AVAMAR-LINUX.RPM* is the file name of the Avamar Client for Linux install package.

The `rpm -Uh` and `dpkg -i` commands automatically uninstalls the earlier version of the Avamar Client for Linux software, and then installs the new version.

Manually stopping and restarting the avagent service

The Avamar Client for Linux agent (**avagent**) runs as a service and starts automatically as part of the installation procedure. The **avagent** service also restarts automatically after a system reboot. In most cases, you do not need to manually stop or restart the **avagent** service. If you experience unexpected system behavior and do not want to reboot the entire system, you can use the following commands to manually stop and restart the **avagent** service.

Manually stopping the avagent service

Procedure

1. Open a command shell and log in as root.
2. Manually stop the **avagent** service by typing one of the commands in the following table.

Table 3 Linux operating system commands to stop the **avagent** service

Operating system and version	Command
Any version of Red Hat Linux, CentOS, or SUSE Linux Enterprise Server 10 and 11	<code>service avagent stop</code>
SUSE Linux Enterprise Server 9 or 8.2	<code>/etc/rc.d/avagent stop</code>
Debian, Ubuntu, or SUSE Linux Enterprise Server 12	<code>/etc/init.d/avagent stop</code>

Manually restarting the avagent service

Procedure

1. Open a command shell and log in as root.
2. Manually restart the **avagent** service by typing one of the commands in the following table.

Table 4 Linux operating system commands to restart the **avagent** service

Operating system and version	Command
Any version of Red Hat Linux, CentOS, or SUSE Linux Enterprise Server 10 and 11	<code>service avagent restart</code>
SUSE Linux Enterprise Server 9 or 8.2	<code>/etc/rc.d/avagent restart</code>

Table 4 Linux operating system commands to restart the `avagent` service (continued)

Operating system and version	Command
Debian, Ubuntu, or SUSE Linux Enterprise Server 12	<code>/etc/init.d/avagent restart</code>

Getting avagent status

Procedure

1. Open a command shell and log in as root.
2. Get status for the `avagent` service by typing one of the commands in the following table.

Table 5 Linux operating system commands to get `avagent` status

Operating system and version	Command
Any version of Red Hat Linux, CentOS, or SUSE Linux Enterprise Server 10 and 11	<code>service avagent status</code>
SUSE Linux Enterprise Server 9 or 8.2	<code>/etc/rc.d/avagent status</code>
Debian, Ubuntu, or SUSE Linux Enterprise Server 12	<code>/etc/init.d/avagent status</code>

CHAPTER 5

Avamar Client for Mac OS X

This chapter includes the following topics:

• Client installation prerequisites	44
• Downloading the install package	45
• Installing	45
• Changing process data size	46
• Registering	47
• Uninstalling	47
• Upgrading	48

Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.

Updated, detailed client compatibility information is available in the *Avamar Compatibility and Interoperability Matrix* on EMC Online Support at <https://support.EMC.com>.

Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Before you install the Avamar client software, ensure that the environment meets the following requirements:
 - The following software has been installed on each Solaris Cluster node:
 - One of the supported Solaris operating systems:
 - Solaris 10 SPARC
 - Solaris 10 X86_64
 - Solaris Cluster version 4.0 or 3.2 software
 - One of the supported volume managers:
 - Veritas Volume Manager (VxVM)
 - Sun Volume Manager
 - Shared storage with one of the supported file systems:
 - Veritas File System (VxFS)
 - QFS
 - UFS
 - ZFS
 - The following resources have been configured for Solaris Cluster resource groups:
 - IP resource, which identifies the resource group
 - Mount resource, which is the mount point of the shared disk where the Avamar var directory resides
 - The Avamar server can resolve the resource group name through DNS.
2. Ensure that you have operating system root privileges on the client computer.
3. Ensure that the Avamar server is operational and present on the same network as the client computer.

Verify this by opening a command shell on the client computer and typing the following:

```
ping AVAMARSERVER
```

where *AVAMARSERVER* is the network hostname (as defined in DNS) or IP address of the Avamar server.

4. Make note of the network hostname (as defined in DNS) for:

- Avamar server
- Avamar utility node

These DNS entries should have been added during deployment of the Avamar system.

Downloading the install package

You must first download one or more install packages from the Avamar server.

Procedure

1. Log in to the computer.
2. In a web browser, type the following URL:

`http://AVAMARSERVER`

where *AVAMARSERVER* is the Avamar server network hostname (as defined in DNS) or IP address.

The server redirects the browser to a secure HTTPS connection.

3. If a security alert dialog box appears due to browser security settings, click **Yes** or **OK** to allow redirection to the Avamar secure web server.

The EMC Avamar Web Restore home page appears.

4. From the links at the top of the page, click **Downloads**.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

6. Click the software package link.

The server transfers the software package to the web browser and the browser saves the package in the Downloads folder.

Installing

Procedure

1. In the Downloads folder, double-click the software package.

The installation wizard starts and the Welcome screen appears.

2. Click **Continue**.

The Software License Agreement appears.

3. Read the Software License Agreement and click **Continue**.

The Disagree/Agree dialog box appears.

4. Select **Agree**.

The Select a Destination screen appears.

5. Select the installation destination and click **Continue**.

The Standard Install screen appears.

6. Click **Install**.

The administrator's authentication dialog box appears.

7. Type the name and password for a user account with administrator privileges on the computer and click **OK**.

The software is installed.

Depending on the firewall settings on the computer, a warning dialog box might appear:

- If the following warning message appears, go to the next numbered step.

Do you want the application "avagent.bin" to accept incoming network connections?

- If a successful install message appears, skip the next step.

8. On the warning dialog, click **Allow**.

The administrator's authentication dialog box appears.

9. Type the name and password for a user account with administrator privileges on the computer and click **OK**.

The successful install screen appears.

10. Click **Close**.

Results

On some computers, a restart may be required. "[Changing process data size on page 46](#)" provides more information.

The software is installed, and is ready for registration and activation. "[Registering on page 47](#)" provides instructions.

Changing process data size

After the installation of Avamar for Mac OS X Client, some computers might require a restart. This is caused by a change to the process data size setting that is made on those computers.

During the installation, the installer determines whether the process data size is set to less than 96 MB. Optimal performance of Avamar for Mac OS X Client requires a minimum of 96 MB.

On computers where the process data size is less than 96 MB, the installer changes it to 96 MB and displays a restart reminder.

When this prompt appears, do one of the following:

- To restart the computer and complete the change, click **Restart**.
- To hide the prompt and restart later, click **Not Now**. You are prompted again in two hours.

Note

If you click **Restart** and the restart process is stopped for any reason, the prompt does not appear again. The process data size is changed the next time that the computer restarts.

Registering

Before you can back up or restore any files on the client computer, you must register and activate the Avamar for Mac OS X Client software with the Avamar server.

Do not register the Avamar for Mac OS X Client software unless instructed to do so by a system administrator. The system administrator often registers and activates the client from the Avamar server.

To register the client from the client computer:

Procedure

1. On the menu bar, click the Avamar icon.
A menu appears.
2. Select **Manage > Activate Client**.
The Activate Client Setup dialog box appears.
3. In **Administrator Server Address**, type the hostname of the Avamar server as defined in DNS, or its IP address.
4. In **Administrator Server Port**, type 28001.
5. In **Client Domain**, type the Avamar domain for this client.

Notice

The default domain is “clients.” However, the Avamar system administrator might have defined other domains and subdomains. Consult the Avamar system administrator for the domain to use when registering this client.

If typing a subdomain (for example, clients/MyClients), do not include a slash (/) as the first character. A slash as the first character causes an error and prevents you from registering this client. Also, do not use a backslash (\) in this field.

-
6. Click **Activate**.

The Activate Client Setup dialog box closes, and the registration and activation process starts. Avamar client adds a green checkmark to its menu bar icon when activation is successfully completed.

Uninstalling

Procedure

1. Open a Terminal (shell) session.
2. Log in as an administrator.

The uninstall command requires root (superuser) permissions. Sudo is used to run the command with root permissions. An administrator account or another account listed in the sudoers file is required by sudo.

3. Run the uninstall script by typing:

```
sudo /usr/local/avamar/bin/avuninstall.sh
```

Upgrading

To upgrade the Avamar for Mac OS X Client software, run the installer for the upgrade version by using the same steps described in the “Installing” topic of this chapter.

Depending on the specific version of Mac OS X, the **Install** button mentioned in those steps might instead say "Upgrade".

The installer removes the older version before installing the upgrade version.

CHAPTER 6

Avamar Client for Solaris

This chapter includes the following topics:

- [Client installation prerequisites](#).....50
- [Downloading the install package](#).....51
- [Customizing the install location](#)..... 52
- [Installing and registering](#).....52
- [Uninstalling](#).....53
- [Upgrading](#)..... 54
- [Manually stopping and restarting the avagent service](#)..... 54

Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.

Updated, detailed client compatibility information is available in the *Avamar Compatibility and Interoperability Matrix* on EMC Online Support at <https://support.EMC.com>.

Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Before you install the Avamar client software, ensure that the environment meets the following requirements:
 - The following software has been installed on each Solaris Cluster node:
 - One of the supported Solaris operating systems:
 - Solaris 10 SPARC
 - Solaris 10 X86_64
 - Solaris Cluster version 4.0 or 3.2 software
 - One of the supported volume managers:
 - Veritas Volume Manager (VxVM)
 - Sun Volume Manager
 - Shared storage with one of the supported file systems:
 - Veritas File System (VxFS)
 - QFS
 - UFS
 - ZFS
 - The following resources have been configured for Solaris Cluster resource groups:
 - IP resource, which identifies the resource group
 - Mount resource, which is the mount point of the shared disk where the Avamar var directory resides
 - The Avamar server can resolve the resource group name through DNS.
2. Ensure that you have operating system root privileges on the client computer.
3. Ensure that the Avamar server is operational and present on the same network as the client computer.

Verify this by opening a command shell on the client computer and typing the following:

```
ping AVAMARSERVER
```

where *AVAMARSERVER* is the network hostname (as defined in DNS) or IP address of the Avamar server.

4. Make note of the network hostname (as defined in DNS) for:

- Avamar server
- Avamar utility node

These DNS entries should have been added during deployment of the Avamar system.

Downloading the install package

You must first download one or more install packages from the Avamar server.

Procedure

1. Log in to the computer.
2. In a web browser, type the following URL:

http://AVAMARSERVER

where *AVAMARSERVER* is the Avamar server network hostname (as defined in DNS) or IP address.

The server redirects the browser to a secure HTTPS connection.

3. If a security alert dialog box appears due to browser security settings, click **Yes** or **OK** to allow redirection to the Avamar secure web server.

The EMC Avamar Web Restore home page appears.

4. From the links at the top of the page, click **Downloads**.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click **+** next to it.

When necessary, click **+** next to subheadings until the software package link appears. Select the correct software package.

Table 6 Avamar client software packages for Solaris operating systems

Solaris version	Avamar software package
Solaris 11 SPARC, Solaris 10 SPARC	AvamarClient-solaris10-sparc-VERSION.pkg
Solaris 11 X86_64, Solaris 10 X86_64	AvamarClient-solaris10-x86_64-VERSION.pkg
Solaris 10 X86	AvamarClient-solaris10-x86-VERSION.pkg

where *VERSION* is the version of the Avamar Client for Solaris software.

6. Click the software package link.

The server transfers the software package to the web browser.

7. Save the installation package to a temporary folder.

Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

Customizing the install location

You can specify a new location for the installation and var directories during the Avamar Client for Solaris installation.

The installation provides prompts to relocate the installation and var directories. By default, the installation directory is `/opt/AVMRclnt` and the default var directory is `/var/avamar`.

When you install Avamar plug-in software after installing the Avamar Client for Solaris, the installation automatically installs the plug-in software in the same location as the Avamar Client for Solaris.

Installing and registering

Do not attempt to back up a CIFS/NFS network share by installing an Avamar client on a local machine. Attempting to do so results in a severe degradation in backup and restore performance and metadata such as folders, ACLs, and file permissions are not backed up. To backup a CIFS/NFS share, install an Avamar client on the share machine or use NDMP to back up the data.

Procedure

1. Open a command shell and log in as root.
2. Uninstall any previous version of the client software before you install the new version. [Uninstalling on page 53](#) provides instructions.
3. Change directory to the temporary install directory by typing the following command:

```
cd /tmp
```

where *tmp* is the temporary directory.

4. Install the client software by typing the following command:

```
pkgadd -d package
```

where *package* is the filename of the Avamar Client for Solaris installation package.

The output prompts you to specify the installation package to process.

5. Type **1** to select the Avamar Client for Solaris package and press **Enter**.

The output prompts you to specify the installation location.

6. Select the installation location.

Location	Steps
Default	Press Enter .
Alternate	<ol style="list-style-type: none"> a. Type y and press Enter. The output prompts you to specify the directory name for the install base. b. Type the directory name and press Enter. The output prompts you to confirm the directory. c. Type y and press Enter.

The output prompts you to specify whether to continue with the installation.

7. Type **y** and press **Enter**.

The output displays the status of the installation until the installation completes.

8. Register the client with the Avamar server by typing the following command:

```
/opt/AVMRclnt/bin/avregister
```

The client registration and activation script starts and prompts you to specify the Administrator server address.

9. Type the DNS name of the Avamar server and press **Enter**.

The output prompts you to specify the Avamar domain for the client.

The default domain is `clients`. Do not use a slash (/) as the first character when you type a subdomain. If you use a slash, an error occurs and you cannot register the client.

10. Press **Enter** to accept the default domain (`clients`).

The output indicates that the client activated successfully and registration is complete.

Uninstalling

Procedure

1. Open a command shell and log in as root.
2. Uninstall the Avamar Client for Solaris software by typing:

```
pkgrm AVMRclnt
```

The following appears in the command shell:

```
The following package is currently installed:
AVMRclnt Avamar Client for Solaris
(sparc) 7.0.0-nnn
Do you want to remove this package?
```

3. Type **y** and press **Enter**.

The following appears in the command shell:

```
## Removing installed package instance <AVMRclnt>
This package contains scripts which will be executed with super-
user
permission during the process of removing this package.
Do you want to continue with the removal of this package [y,n,?,q]
```

4. Type **y** and press **Enter**.

The following appears in the command shell:

```
## Verifying package <AVMRclnt> dependencies in global zone
## Processing package information.
## Executing preremove script.
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
## Removing pathnames in class <syms>
## Removing pathnames in class <dirs>
## Removing pathnames in class <mans>
## Removing pathnames in class <libs>
/opt/AVMRclnt/lib/libstdc++.so.5
/opt/AVMRclnt/lib/libgcc_s.so.1
/opt/AVMRclnt/lib/libDDBoost.so
/opt/AVMRclnt/lib
## Removing pathnames in class <etc>
## Removing pathnames in class <apps>
```

```

/opt/AVMRclnt/etc/avagent.d
/opt/AVMRclnt/etc/AvamarClient-UpdateReplace.sh
/opt/AVMRclnt/etc
/opt/AVMRclnt/bin/unix.pin
/opt/AVMRclnt/bin/suncluster-configure.sh
/opt/AVMRclnt/bin/avtar.bin
/opt/AVMRclnt/bin/avtar
/opt/AVMRclnt/bin/avsc
/opt/AVMRclnt/bin/avregister
/opt/AVMRclnt/bin/avagent.bin
/opt/AVMRclnt/bin <non-empty directory not removed>
/opt/AVMRclnt/AvamarClient-License.txt
/opt/AVMRclnt <non-empty directory not removed>
## Removing pathnames in class <none>
## Updating system information.
Removal of <AVMRclnt> was successful.

```

Upgrading

Procedure

1. Open a command shell and log in as root.
2. Copy the new installation package to /opt/AVMRclnt/etc.
3. Upgrade the Avamar Client for Solaris software by typing:

```
/opt/AVMRclnt/etc/AvamarClient-UpdateReplace.sh AVAMAR-SOLARIS.pkg
```

Manually stopping and restarting the avagent service

The Avamar Client for Solaris agent (**avagent**) runs as a service and starts automatically as part of the installation. The **avagent** service also restarts automatically after a system reboot. In most cases, you do not need to manually stop or restart the **avagent** service. If you experience unexpected system behavior and do not want to reboot the entire system, you can use the following commands to manually stop and restart the **avagent** service.

Manually stopping the avagent service

Procedure

1. Open a command shell and log in as root.
2. Type the following command:

```
/etc/init.d/avagent stop
```

Manually restarting the avagent service

Procedure

1. Open a command shell and log in as root.
2. Type the following:

```
/etc/init.d/avagent start
```

Getting avagent status

Procedure

1. Open a command shell and log in as root.
2. Type the following:

```
/etc/init.d/avagent status
```


CHAPTER 7

Avamar Client for Solaris in Solaris Clusters

This chapter includes the following topics:

• Client installation prerequisites	58
• Cluster configurations	59
• Installing the Avamar Client for Solaris	59
• Configuring Solaris Cluster nodes	59
• Bringing Solaris Cluster resources online	61
• Registering with a new server	62
• Controlling Avamar resource behavior	63
• Uninstalling	63

Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.

Updated, detailed client compatibility information is available in the *Avamar Compatibility and Interoperability Matrix* on EMC Online Support at <https://support.EMC.com>.

Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Before you install the Avamar client software, ensure that the environment meets the following requirements:
 - The following software has been installed on each Solaris Cluster node:
 - One of the supported Solaris operating systems:
 - Solaris 10 SPARC
 - Solaris 10 X86_64
 - Solaris Cluster version 4.0 or 3.2 software
 - One of the supported volume managers:
 - Veritas Volume Manager (VxVM)
 - Sun Volume Manager
 - Shared storage with one of the supported file systems:
 - Veritas File System (VxFS)
 - QFS
 - UFS
 - ZFS
 - The following resources have been configured for Solaris Cluster resource groups:
 - IP resource, which identifies the resource group
 - Mount resource, which is the mount point of the shared disk where the Avamar var directory resides
 - The Avamar server can resolve the resource group name through DNS.
2. Ensure that you have operating system root privileges on the client computer.
3. Ensure that the Avamar server is operational and present on the same network as the client computer.

Verify this by opening a command shell on the client computer and typing the following:

```
ping AVAMARSERVER
```

where *AVAMARSERVER* is the network hostname (as defined in DNS) or IP address of the Avamar server.

4. Make note of the network hostname (as defined in DNS) for:

- Avamar server
- Avamar utility node

These DNS entries should have been added during deployment of the Avamar system.

Cluster configurations

Avamar supports backup and restore of all the supported file systems on Solaris platforms that run Solaris Cluster 3.2.

Avamar supports single-node and multi-node (active/active and active/passive) Solaris Cluster configurations.

- In an active/active cluster configuration, each node runs an instance of Avamar Client for Solaris software as an application in separate resource groups. This functionality provides application redundancy. When a failure occurs on one active node, the other active node hosts both resource groups.
- In an active/passive cluster configuration, the resource group is online on the active node until a failover occurs. Then the resource group comes online on the passive node.

You can run backups and restores on both nodes.

Installing the Avamar Client for Solaris

Procedure

1. Download the required Avamar Client for Solaris installation packages as described in [“Downloading the install package on page 51”](#) in the Solaris chapter.
2. Using the following guidelines, install the Avamar Client for Solaris software on each Solaris Cluster node as described in [“Installing and registering on page 52”](#) in the Solaris chapter.
 - a. Only perform step 1–step 7. Do not run **avregister**.
 - b. To relocate the installation or var directory, do not select a shared directory for the installation or var directory.

Configuring Solaris Cluster nodes

Configure the required resource groups on each node in the Solaris Cluster. If the cluster includes a passive node, perform the configuration procedure on the passive node first and then on the active node.

Procedure

1. Open a command shell and log in to each passive Solaris Cluster node as root.
2. Type the following:

```
/opt/AVMRclnt/bin/suncluster-configure.sh
```

The main menu appears in your command shell:

```
Avamar Install directory: /opt/AVMRclnt
Avamar Cluster Install directory: /opt/AVMRclnt/avcluster
*****
Please select following options, you wish to process
```

```
*****
1) Add Avamar agent resource into Sun Cluster resource group and
register with Avamar server
2) Remove Avamar agent resource from Sun Cluster resource group
3) Exit
Select an option from the above list:
```

3. Type **1** and press **Enter**.

The list of existing resource groups appears in the command shell. For example:

```
Please wait...gathering list of Resource groups on which Avamar
agent
can be installed
*****
Please select eligible resource group for Avamar agent resource
*****
1) qfs-rg
2) Return to previous menu
Enter the option:
```

4. Type the number for the required resource group and press **Enter** to configure the resource group for the Avamar agent.

The following appears in the command shell:

```
Enter Logical Hostname for selected resource group [qfs-rg]:
```

5. Type the hostname (as defined in DNS) for the resource group you selected in step 4 and press **Enter**.

Information similar to the following appears in the command shell:

```
Checking whether Cluster group [qfs-rg] 'qfsnode' configured with
IP
Enter the shared disk path :
```

6. Type the shared disk path for this resource group and press **Enter**.

Information similar to the following appears in the command shell:

```
Shared disk '/global/qfsnode/clusterfs' configured for selected
cluster resource group 'qfs-rg'
Configuring 'AvamarClient-License.txt'
Configuring 'bin'
Configuring 'etc'
Configuring 'lib'
Avamar binaries copied successfully
Configuration completed
Press enter to continue
```

If you attempted to configure resource groups on an active node before configuring all passive nodes, the configuration script terminates with an error message.

7. After configuring all passive Solaris Cluster nodes, log in to the active Solaris Cluster node as root and repeat step 2–step 6.

After successfully completing step 2–step 6, the following appears in the command shell:

```
Do you want to register selected cluster resource group with
Avamar server (y/n) [y]:
```

8. Type **y** and press **Enter**.

The following appears in the command shell:

```
=== Client Registration and Activation
This script will register and activate the client with the
Administrator server.
Enter the Administrator server address (DNS text name or numeric IP
address, DNS name preferred):
```

9. Type the network hostname (as defined in DNS) of the Avamar Administrator server and press **Enter**.

The following appears in the command shell:

```
Enter the Avamar server domain [clients]:
```

The default domain is “clients.” However, the Avamar system administrator might have defined other domains and subdomains. Consult the Avamar system administrator for the domain to use when registering this client.

Notice

If typing a subdomain (for example, clients/MyClients), do not include a slash (/) as the first character. Including a slash as the first character causes an error and prevents you from registering this client.

10. Press **Enter** to accept the default domain (clients).

The following appears in the command shell:

```
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
avagent Info <5241>: Logging to
/opt/AVMRclnt/avcluster/qfs-rg/var/avagent.log
avagent Info <5174>: - Reading
/opt/AVMRclnt/avcluster/qfs-rg/var/avagent.cmd
avagent.d Info: Client activated successfully.
avagent Info <5241>: Logging to
/opt/AVMRclnt/avcluster/qfs-rg/var/avagent.log
avagent Info <5174>: - Reading
/opt/AVMRclnt/avcluster/qfs-rg/var/avagent.cmd
avagent Info <5417>: daemonized as process id 28803
avagent.d Info: Client Agent started.
Registration Complete.
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
Press enter to continue
```

11. Press **Enter**.

The main menu appears in your command shell.

12. Exit the **suncluster-configure.sh** configuration script by typing **3** and pressing **Enter**.

Bringing Solaris Cluster resources online

After you complete the configuration procedure on each node of the Solaris Cluster, perform the following.

Type the following to bring online any group resources that are in an offline state:

```
# clrg online -n NODENAME RESOURCEGROUPNAME
```

where:

- *NODENAME* is the Solaris Cluster node name.
- *RESOURCEGROUPNAME* is the name of a resource group that is in an offline state.

The following example shows the command used to bring online the qfs-rg resource group on the node named aiqsunbox07:

```
# clrg online -n aiqsunbox07 qfs-rg
```

```
# clrg status
```

The following appears in the command shell:

```
=== Cluster Resource Groups ===
Group NameNode NameSuspendedStatus
-----
```

```
qfs-rgaiqsunbox07NoOnline
aiqsunbox08NoOffline
```

Registering with a new server

To register the resource groups on Solaris Cluster nodes with a new Avamar server, perform the following on each Solaris Cluster node that has the required resource group online.

Procedure

1. Open a command shell and log in to a Solaris Cluster active node as root.
2. Type the following:

```
/opt/AVMRclnt/bin/suncluster-configure.sh
```

The following appears in the command shell:

```
Avamar Install directory: /opt/AVMRclnt
Avamar Cluster Install directory: /opt/AVMRclnt/avcluster
*****
Please select following options, you wish to process
*****
1) Add Avamar agent resource into Sun Cluster resource group and
register with Avamar server
2) Remove Avamar agent resource from Sun Cluster resource group
3) Exit
Select an option from the above list:
```

3. Type **1** and press **Enter**.

A list of existing resource groups appears in the command shell. For example:

```
Please wait...gathering list of Resource groups on which Avamar
agent
can be installed
*****
Please select eligible resource group for Avamar agent resource
*****
1) qfs-rg
2) Return to previous menu
Enter the option:
```

4. Type the number of the required resource group.

The following appears in the command shell:

```
Avamar file system client has been already configured for selected
cluster group 'selected_group_name'
Do you want to register selected cluster resource group with Avamar
server (y/n) [y]:
```

5. Type **y** and at the following prompts, provide the DNS address of the new Avamar server and the domain to which the client should be assigned. For example:

```
=== Client Registration and Activation
This script will register and activate the client with the
Administrator server.
Enter the Administrator server address (DNS text name or numeric IP
address, DNS name preferred): DNS_address_of_Avamar_server
Enter the Avamar server domain [clients]: domain_name
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
avagent Info <5241>: Logging to
/opt/AVMRclnt/avcluster/selected_group_name/var/avagent.log
avagent Info <5174>: - Reading
/opt/AVMRclnt/avcluster/selected_group_name/var/avagent.cmd
avagent.d Info: Client activated successfully.
avagent Info <5241>: Logging to
/opt/AVMRclnt/avcluster/selected_group_name/var/avagent.log
avagent Info <5174>: - Reading
/opt/AVMRclnt/avcluster/selected_group_name/var/avagent.cmd
```

```

avagent Info <5417>: daemonized as process id 3112
avagent.d Info: Client Agent started.
Registration Complete.
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
Press enter to continue

```

The main menu appears in your command shell.

6. Exit the **suncluster-configure.sh** configuration script by typing **3** and pressing **Enter**.

Controlling Avamar resource behavior

When an Avamar resource exception occurs (for example, the **avagent** process is killed by a user or the system), the Avamar resource by default displays its state as “online faulted” when you issue the **clresource status** command.

For example, a process failure does not cause a resource group failover or an automatic resource restart.

As a Solaris Cluster administrator, you can issue specific commands to change the default behavior of an Avamar resource:

- Issue the following commands to ensure that the failover of a resource group occurs immediately after an Avamar resource exception:


```

clrs disable AVMRAppRes-RESOURCE_GROUP_NAME

clrs set -p Failover_enabled=true AVMRAppRes-RESOURCE_GROUP_NAME

clrs enable AVMRAppRes-RESOURCE_GROUP_NAME

```
- Issue the following commands to ensure that the failover of a resource group occurs after a specific number of restarts of the Avamar resource:


```

clrs disable AVMRAppRes-RESOURCE_GROUP_NAME

clrs set -p Failover_enabled=true -p Retry_count=# AVMRAppRes-RESOURCE_GROUP_NAME

clrs enable AVMRAppRes-RESOURCE_GROUP_NAME

```
- Issue the following commands to ensure that the failover of a resource group never occurs after an Avamar resource exception but the Avamar resource is marked as “faulted” after a specific number of restarts (for example, within 370 seconds):


```

clrs disable AVMRAppRes-RESOURCE_GROUP_NAME

clrs set -p Failover_enabled=false -p Retry_count=# AVMRAppRes-RESOURCE_GROUP_NAME

clrs enable AVMRAppRes-RESOURCE_GROUP_NAME

```

Uninstalling

To uninstall Avamar client software, perform the following on each Solaris Cluster node.

Procedure

1. Open a command shell and log in to a Solaris Cluster node as root.
2. Type the following:

```
/opt/AVMRclnt/bin/suncluster-configure.sh
```

The main menu appears in your command shell:

```

Avamar Install directory: /opt/AVMRclnt
Avamar Cluster Install directory: /opt/AVMRclnt/avcluster

```

```

*****
Please select following options, you wish to process
*****
1) Add Avamar agent resource into Sun Cluster resource group and
register with Avamar server
2) Remove Avamar agent resource from Sun Cluster resource group
3) Exit
Select an option from the above list:

```

3. Type **2** and press **Enter**.

The list of existing resource groups appears in the command shell. For example:

```

Please wait...gathering list of Resource groups on which Avamar
agent
can be installed
*****
Please select eligible resource group for Avamar agent resource
*****
1) qfs-rg
2) Return to previous menu
Enter the option:

```

4. Type the number for the required resource group and press **Enter**.

You are prompted to confirm that you want to unregister the Avamar agent and unconfigure the resource group. For example:

```

Selected Cluster group name is 'qfs-rg'
Do you want to unregister Avamar agent and unconfigure Avamar from
selected Cluster group (y/n) [n]:

```

5. Type **y** and press **Enter**.

The script performs the following:

- Brings the resource group offline.
- Unregisters the Avamar application from the selected resource group.
- Removes the Avamar binaries for the selected resource group.

6. Repeat the previous 4 steps for each Solaris Cluster node.

The main menu appears in your command shell.

7. Exit the `suncluster-configure.sh` configuration script by typing **3** and pressing **Enter**.

8. On each Solaris Cluster node, uninstall the Avamar Client for Solaris software as described in "Uninstalling" in the Solaris chapter.

CHAPTER 8

Avamar Cluster Client for Solaris on VCS

This chapter includes the following topics:

• Client installation prerequisites	66
• Cluster configurations	67
• Downloading the install package	67
• Installing and registering	68
• Bringing VCS resources online	70
• Uninstalling	70
• Registering with a new server	71

Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.

Updated, detailed client compatibility information is available in the *Avamar Compatibility and Interoperability Matrix* on EMC Online Support at <https://support.EMC.com>.

Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Before you install the Avamar client software, ensure that the environment meets the following requirements:
 - The following software has been installed on each Solaris Cluster node:
 - Veritas Cluster Server
 - Veritas Volume Manager (VxVM)
 - Veritas File System (VxFS)
 - Avamar Client for Solaris"[Avamar Client for Solaris on page 49](#)" provides installation instructions.
2. The following resources have been configured for VCS service groups:
 - IP resource, which identifies the service group
 - Mount resource, which is the mount point of the shared disk where the Avamar /var directory resides
3. The Avamar server can resolve the service group name through DNS.
4. Ensure that you have operating system root privileges on the client computer.
5. Ensure that the Avamar server is operational and present on the same network as the client computer.
Verify this by opening a command shell on the client computer and typing the following:

```
ping AVAMARSERVER
```


where *AVAMARSERVER* is the network hostname (as defined in DNS) or IP address of the Avamar server.
6. Make note of the network hostname (as defined in DNS) for:
 - Avamar server
 - Avamar utility node

These DNS entries should have been added during deployment of the Avamar system.

Cluster configurations

Avamar supports backup and restore of the Veritas File System (VxFS) from Solaris platforms that run VCS.

Avamar supports single-node and multi-node (active/active and active/passive) VCS configurations.

- In an active/active cluster configuration, each node runs an instance of Avamar Cluster Client for Solaris as an application in separate service groups. This functionality provides application redundancy. When a failure occurs on one active node, the other active node hosts both service groups.
- In an active/passive cluster configuration, the service group is online on the active node until a failover occurs. Then the service group comes online in the passive node.

You can run backups and restores from both nodes.

Downloading the install package

You must first download one or more install packages from the Avamar server.

Procedure

1. Log in to the active VCS node.
2. Open a command shell and log in as root.
3. In a web browser, type the following URL:

`http://AVAMARSERVER`

where *AVAMARSERVER* is the Avamar server network hostname (as defined in DNS) or IP address.

The server redirects the browser to a secure HTTPS connection.

4. If a security alert dialog box appears due to browser security settings, click **Yes** or **OK** to allow redirection to the Avamar secure web server.

The EMC Avamar Web Restore home page appears.

5. From the links at the top of the page, click **Downloads**.

A list of the software available from the server appears in the browser.

6. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

7. Select the correct software package.

Table 7 Avamar cluster client software packages for Solaris operating systems

Platform	Software package
Solaris 11 SPARC, Solaris 10 SPARC	AvamarClusterClient-solaris10-sparc-VERSION.pkg
Solaris 11 x86 64-bit, Solaris 10 x86 64-bit	AvamarClusterClient-solaris10-x86_64-VERSION.pkg

where VERSION is the version of the Avamar Cluster Client software.

8. Click the software package link.

The server transfers the software package to the web browser.

9. Save the installation package to a temporary folder.

Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

Installing and registering

Install the Avamar Cluster Client for Solaris software on both nodes in the VCS cluster. Start the installation from the active node. This chapter uses `/tmp` as an example of a temporary directory. You may choose to use a different temporary directory for the installation. The output in this procedure refers to `AvamarClusterClient-solaris10-sparc-7.0.100-nnn.pkg` for illustration purposes only.

Procedure

1. Log in to the active VCS node as root.
2. Change directory to the temporary install directory by typing the following command:

```
cd /tmp
```

where *tmp* is the temporary directory.

3. Install the Avamar Cluster Client for Solaris software by typing the following command:

```
pkgadd -d package
```

where *package* is the installation package.

The output prompts you to specify the package to process.

4. Type **1** to select the Avamar cluster client package and press **Enter**.

The output displays processing and verification information, and then prompts you to specify whether to continue with the Avamar cluster client installation.

5. Type **y** and press **Enter**.

The output displays the status of the installation until the installation completes.

6. Run `avclustinstall` by typing:

```
cd /opt/AVMRclusclnt/bin/ ./avclustinstall
```

The output prompts you to specify the service group for configuration.

7. Type **1** to select `oraclegrp` and press **Enter**.

The output prompts you to specify the resource name of the Avamar application for the selected service group.

NOTICE

The state of `oraclegrp` can be either `ONLINE` or `PARTIAL`. Usually the state is `ONLINE`.

8. Type the resource name of the Avamar application and press **Enter**.

The output prompts you to specify whether to install the Avamar Plug-in for Oracle.

9. If you are installing Oracle, type **y** and press **Enter**. Otherwise, type **n** and press **Enter**.

The output prompts you to specify the hostname or DNS alias.

10.(VCS IPv6 environments only) Edit the `avagent.cmd` file on the active VCS node:

- a. In a second command shell, log in to the active VCS node as root.
- b. Change directory to the `/opt/AVMRclusclnt/cluster/group/var/` directory by typing the following command:

```
cd /opt/AVMRclusclnt/cluster/group/var/
```

where *group* is the name of the cluster group.

- c. Use a UNIX text editor to open the `avagent.cmd` file.
- d. Add the following flag on a separate line at the end of the file:

```
--addr-family=6
```

- e. Save the changes.
- f. Return to the first command shell session.

11.Type the hostname or DNS alias and press **Enter**.

The client registration and activation script starts and prompts you to specify the Administrator server address.

12.Type the DNS name or IP address for the Avamar server and press **Enter**.

The output prompts you to specify the Avamar domain for the client.

13.Type the domain name and press **Enter**.

The output prompts you to specify whether to install Avamar in another service group.

14.Type **n** and press **Enter**.

15.Log in to the passive node as root.

16.Install the Avamar Cluster Client for Solaris software by typing the following command:

```
pkgadd -d package
```

where *package* is the installation package.

The output displays a list of available installation packages.

17.Type **1** to select the Avamar cluster client package and press **Enter**.

The output displays the status of the processing and configuration checks, and then prompts you to specify whether to continue with the installation of the cluster client.

18.Type **y** and press **Enter**.

The output displays the status of the installation until the installation completes.

19.Run `avclustinstall` by typing the following commands:

```
cd /opt/AVMRclusclnt/bin  
./avclusinstall
```

The output prompts you to specify the service group for configuration.

20.Type **1** and press **Enter**.

The output prompts you to specify whether to install the Avamar Plug-in for Oracle.

21.Type **y** and press **Enter**.

The output prompts you to specify whether to install Avamar in another service group.

22. Type **n** and press **Enter**.

23. Repeat the previous 8 steps on each passive node.

Bringing VCS resources online

To bring VCS resources online, perform the following.

Type:

```
hares -online avagent_SERVICEGROUP -sys HOSTNAME
```

where:

- `avagent_SERVICEGROUP` is the default name of the Avamar VCS cluster agent. If you did not select the default name, use the name that you specified.
- `HOSTNAME` is the system where the VCS service group is in PARTIAL state.

Uninstalling

Procedure

1. Open a command shell and log in to a VCS node as root.
2. Remove the Avamar agent from the VCS service groups by typing:

```
cd /opt/AVMRclusclnt/bin  
./avclusuninstall
```

The following appears in the command shell:

```
1. oraclus  
Select an option: 1  
Selected service group: oraclus  
Avamar will be uninstalled for the selected service group.  
Do you want to continue? (y/n) [n]:
```

3. Type **y** and press **Enter**.

The following appears in the command shell:

```
Current backup or restore activity will be stopped on active node  
for  
this group.  
Do you want to continue? (y/n) [n]:
```

4. Type **y** and press **Enter**.

The following appears in the command shell:

```
Removing Agent from oraclus service group...  
Agent resource deleted from group oraclus ...  
Removing the binaries now...  
Do you want to uninstall Avamar in another service group? (y/n)  
[n]:
```

5. Type **n** and press **Enter**.
6. Remove the Avamar Cluster Client for Solaris software by typing:

```
pkgrm AVMRclusclnt
```

The following appears in the command shell:

```
The following package is currently installed:  
AVMRclusclnt Avamar Cluster Client  
(sparc) 7.0.100-nnn  
Do you want to remove this package? [y,n,?,q]
```

7. Type **y** and press **Enter**.

The following appears in the command shell:

```
## Removing installed package instance <AVMRclusclnt>
This package contains scripts which will be executed with super-
user
permission during the process of removing this package.
Do you want to continue with the removal of this package [y,n,?,q]
```

8. Type **y** and press **Enter**.

The following appears in the command shell:

```
## Verifying package <AVMRclusclnt> dependencies in global zone
## Processing package information.
## Executing preremove script.
## Removing pathnames in class <syms>
## Removing pathnames in class <dirs>
## Removing pathnames in class <libs>
## Removing pathnames in class <libs>
/opt/AVMRclusclnt/lib/libstdc++.so.5
/opt/AVMRclusclnt/lib/libobk_avamar64.so
/opt/AVMRclusclnt/lib/libobk_avamar.so
/opt/AVMRclusclnt/lib/libgcc_s.so.1
/opt/AVMRclusclnt/lib
## Removing pathnames in class <etc>
## Removing pathnames in class <apps>
/opt/AVMRclusclnt/etc/stop.sh
/opt/AVMRclusclnt/etc/start.sh
/opt/AVMRclusclnt/etc/avagent.d
/opt/AVMRclusclnt/etc/AvamarClient-UpdateReplace.sh
/opt/AVMRclusclnt/etc
/opt/AVMRclusclnt/bin/unix.pin
/opt/AVMRclusclnt/bin/sbtscan
/opt/AVMRclusclnt/bin/oracle.pin
/opt/AVMRclusclnt/bin/avtar.bin
/opt/AVMRclusclnt/bin/avtar
/opt/AVMRclusclnt/bin/avsc
/opt/AVMRclusclnt/bin/avregister
/opt/AVMRclusclnt/bin/avoracle
/opt/AVMRclusclnt/bin/avclusuninstall
/opt/AVMRclusclnt/bin/avclusinstall
/opt/AVMRclusclnt/bin/avagent.bin
/opt/AVMRclusclnt/bin
/opt/AVMRclusclnt/AvamarClient-License.txt
## Removing pathnames in class <none>
## Updating system information.
Removal of <AVMRclusclnt> was successful.
```

Registering with a new server

To re-register VCS cluster client against a new server, perform the following.

Procedure

1. Open a command shell and log in to the active VCS node as root.
2. Type the following:

```
/opt/AVMRclusclnt/cluster/oraclegrp/bin/avregister
```

The following appears in the command shell:

```
=== Client Registration and Activation
This script will register and activate the client with the
Administrator server.
Enter the Administrator server address (DNS text name or numeric IP
address, DNS name preferred):
```

3. Type the network hostname (as defined in DNS) of the Avamar Administrator server and press **Enter**.

The following appears in the command shell:

Enter the Avamar server domain [clients]:

The default domain is “clients.” However, the Avamar system administrator might have defined other domains and subdomains. Consult the Avamar system administrator for the domain to use when registering this client.

Notice

If typing a subdomain (for example, clients/MyClients), do not include a slash (/) as the first character. Including a slash as the first character causes an error and prevents you from registering this client.

CHAPTER 9

Avamar Client for Windows

This chapter includes the following topics:

• Client installation prerequisites	74
• Capabilities and limitations	75
• Downloading the install package	76
• Installing	76
• Registering	77
• Uninstalling and upgrading	78

Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.

Updated, detailed client compatibility information is available in the *Avamar Compatibility and Interoperability Matrix* on EMC Online Support at <https://support.EMC.com>.

Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Before you install the Avamar client software, ensure that the environment meets the following requirements:
 - The following software has been installed on each Solaris Cluster node:
 - One of the supported Solaris operating systems:
 - Solaris 10 SPARC
 - Solaris 10 X86_64
 - Solaris Cluster version 4.0 or 3.2 software
 - One of the supported volume managers:
 - Veritas Volume Manager (VxVM)
 - Sun Volume Manager
 - Shared storage with one of the supported file systems:
 - Veritas File System (VxFS)
 - QFS
 - UFS
 - ZFS
 - The following resources have been configured for Solaris Cluster resource groups:
 - IP resource, which identifies the resource group
 - Mount resource, which is the mount point of the shared disk where the Avamar var directory resides
 - The Avamar server can resolve the resource group name through DNS.
2. Ensure that you have operating system root privileges on the client computer.
3. Ensure that the Avamar server is operational and present on the same network as the client computer.

Verify this by opening a command shell on the client computer and typing the following:

```
ping AVAMARSERVER
```

where *AVAMARSERVER* is the network hostname (as defined in DNS) or IP address of the Avamar server.

4. Make note of the network hostname (as defined in DNS) for:

- Avamar server
- Avamar utility node

These DNS entries should have been added during deployment of the Avamar system.

Capabilities and limitations

The Avamar for Windows Server Guide provides installation instructions for the Avamar Client for Windows on a computer running Windows cluster or Windows Server 2008.

Computers with User Account Control

In Windows Vista, Microsoft added the User Account Control (UAC) feature. Later versions of the Windows operating system, such as Windows 7, continued this feature with minor changes.

Microsoft designed UAC to provide additional operating system security by preventing the installation of software that runs with administrator privileges, unless an administrator authorizes the elevated privileges.

When you start the Avamar Client for Windows installer without administrator privileges on a computer with a default implementation of UAC, the software requires that you provide the username and password for an account with administrator privileges. Otherwise, the installation exits.

After successful installation of Avamar Client for Windows, any nonadministrative user can start and use it without loss of functionality.

Disabling NTFS last access time inhibits backing up changed ACLs

If you disable NTFS Last Access Time feature on a Windows backup client, then the Avamar Client for Windows software cannot detect any further Windows ACL changes. This means that the ACL setting stored during the original file backup is the ACL setting that Avamar Client for Windows applies on all future restores.

The Windows operating system enables the NTFS Last Access Time feature by default, but sometimes users disable this setting for performance purposes. Reestablishing proper ACL backup behavior requires that you:

Procedure

1. Enable NTFS Last Access Time feature.

There are two ways to reenabling the NTFS Last Access Time feature:

a. Search the Windows Registry for the following key:

```
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\FileSystem
\NtfsDisableLastAccessUpdate
```

If the key exists, and its value is 1, modify the value to 0.

If the key does not exist, or if it exists with a value of 0, then Windows has NTFS Last Access Time enabled. Take no further action.

b. On Windows XP, Server 2003, and Vista platforms, you can enable NTFS Last Access Time by typing the following command at a command prompt:

```
fsutil behavior set disablelastaccess 0
```

2. Delete all local Avamar Client for Windows cache files.

The Avamar Client for Windows cache files are:

C:\Program Files\avs\var\f_cache.dat

C:\Program Files\avs\var\p_cache.dat

Delete these files. Avamar Client for Windows regenerates these files during the next backup.

Downloading the install package

You must first download one or more install packages from the Avamar server.

Procedure

1. Log in to the computer.
2. In a web browser, type the following URL:

http://AVAMARSERVER

where *AVAMARSERVER* is the Avamar server network hostname (as defined in DNS) or IP address.

The server redirects the browser to a secure HTTPS connection.

3. If a security alert dialog box appears due to browser security settings, click **Yes** or **OK** to allow redirection to the Avamar secure web server.

The EMC Avamar Web Restore home page appears.

4. From the links at the top of the page, click **Downloads**.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

6. Click the software package link.

The server transfers the software package to the web browser.

7. Save the installation package to a temporary folder.

Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

Installing

Use the following procedure to install Avamar Client for Windows software on all supported versions of Microsoft Windows except any Windows Server or Windows Cluster installations.

The *EMC Avamar for Windows Server User Guide* provides information for installation, configuration, and use on Microsoft Windows Server 2008, Windows Server 2008 Core, and Windows Cluster Server 2003.

Notice

Do not attempt to back up a CIFS/NFS network share by installing an Avamar client on a local machine. Attempting to do so results in a severe degradation in backup and restore performance and metadata such as folders, ACLs, and file permissions are not backed up. To backup a CIFS/NFS share, install an Avamar client on the share machine or use NDMP to back up the data.

Procedure

1. Log in to the computer.

“[Downloading the install package on page 76](#)” describes how to access and download the software.

2. Locate the downloaded software package and double-click it.

A User Account Control dialog box appears.

3. Click **Yes**.

When you run the install program from a user account that does not have Administrator privileges, type the username and password for an account with Administrator privileges and then click **Yes**.

4. Follow the instructions in the wizard.

After you accept the End User Licensing Agreement, the Custom Setup screen appears.

5. Select whether to install Avamar Client for Windows software with a Graphical User Interface (GUI):

- To install with a GUI, leave the **Avamar Client User Interface** option enabled, and click **Next**.
- To install without a GUI, click **Avamar Client User Interface** and select **Entire feature will be unavailable**, and click **Next**.

The Ready to install EMC Avamar for Windows screen appears.

6. Click **Install**.

A User Account Control dialog box appears.

7. Click **Yes**.

8. When the installation completes, click **Finish**.

The installation wizard closes and the Avamar icon appears in the system tray.

Registering

Before you can back up files or restore files, you must register the client with the Avamar server.

Do not register the Avamar Client for Windows unless instructed to do so by the system administrator. The administrator often registers and activates the client from the Avamar server.

To register and activate the Avamar Client for Windows software from the client computer:

Procedure

1. Right-click the Avamar system tray icon.

2. Select **Manage > Activate Client**.

The Activate Client Setup dialog box appears.

3. In **Administrator Server Address**, type the hostname of the Avamar server as defined in DNS, or its IP address.
4. In **Administrator Server Port**, type 28001.
5. In **Client Domain**, type the Avamar domain for this client.

Notice

The default domain is “clients.” However, the Avamar system administrator can define other domains and subdomains. Consult the Avamar system administrator for the domain to use when registering this client. When typing a domain (for example, clients/MyClients), do not include a slash (/) as the first character. A slash as the first character causes an error and prevents you from registering this client. Also, do not use a backslash (\) in this field.

6. Click **Activate**.

The Activate Client Setup dialog box closes, and the activation process starts. Avamar client adds a green check mark to its system tray icon when activation successfully completes.

Uninstalling and upgrading

You do not have to uninstall earlier versions of Avamar Client for Windows software before you install a new version.

When installing the Avamar Client for Windows on a computer that has a version of the software installed, the installation program prompts you to select one of the following:

- Upgrade current Avamar Client for Windows installation to the new version.
- Remove old Avamar Client for Windows installation.

If you decide to remove the old installation, you need to rerun the installation file to install the new version. The current installation session becomes an “uninstall” session, then terminates.

You can also use the Windows Control Panel **Add/Remove Programs** feature to completely uninstall the Avamar Client for Windows.

Notice

If you need to revert to an older version of the Avamar Client for Windows software, you must completely uninstall the existing version before installing the older version. You cannot revert to an older version by using the upgrade process.

CHAPTER 10

Backup and Restore

This chapter includes the following topics:

• Overview.....	80
• Restore authority.....	80
• Capabilities and limitations.....	81
• Avamar Web Restore for Windows, Mac, and Linux clients.....	82
• Windows clients.....	84
• Mac OS X clients.....	88
• Linux clients.....	91
• AIX, FreeBSD, HP-UX, Linux, and Solaris clients.....	93

Overview

After installation and registration, the data on Avamar clients is typically backed up automatically by way of regularly scheduled backups initiated by the Avamar server. Backed up data can be restored by a system administrator using Avamar Administrator. However, you can also initiate on-demand backup and restore operations directly from the Avamar client.

Notice

The NetWorker client (lgtocInt) can be installed by running the NetWorker Upgrade/Install for Client Downloads workflow package. The workflow automates the steps required to make the client available or to upgrade it alongside the Avamar clients on the Avamar Web Documents & Downloads page. Refer to workflow documentation for installation information.

Notice

The *EMC Avamar for Windows Server User Guide* provides information on installation, backup, and recovery on Microsoft Windows Server 2008, Windows Server 2008 Core, and Windows Cluster Server 2003.

Note

When performing on-demand backups, you can only initiate a single backup at a time. The Avamar client user interface governs this limitation but if backups are performed from the command line, you must ensure that each on-demand backup operation is complete before initiating another one.

There are two restore interfaces for Windows, Macintosh, and Linux clients:

- Avamar Web Restore
- Avamar client web UI

Use these interfaces to restore directories and files backed up using a file system plug-in. To restore data backed up with other plug-ins, refer to the guide specific to the plug-in.

Use Avamar Web Restore to restore individual files and to restore directories and multiple files as zip files. Certain limitations apply to Avamar Web Restore, as described in [“Capabilities and limitations on page 81”](#).

The Avamar client web UI provides enhanced features for desktop computers and laptop computers. Use the Avamar client web UI to restore a file, restore several files, or restore complete folders. Restore files and folders to their original location or to a new location. Also use Avamar client web UI to launch interactive backups through file system plug-ins.

Restore authority

Avamar client grants you authority to restore a folder or a file only if your login credentials grant operating system Write permission for the restore location.

Also, if you want to restore a folder or file that has the same path and name as one that exists on your computer, your login credentials must authenticate you as the owner of that existing folder or file before Avamar client will restore over it.

Capabilities and limitations

This section describes capabilities and limitations of Avamar Web Restore. These limitations do not apply to the Avamar client web UI.

International character support

Avamar generally supports the use of specific supported international characters in the names of directories, folders, and files. However, proper display of international language characters is contingent on the client computer installed system fonts being compatible with the original language.

If you attempt to browse backups that were created with international characters and a compatible font is not installed on the system, then any characters that cannot be resolved by the system are displayed as rectangles. This is a normal limitation of that particular situation and does not affect the ability to restore these directories, folders, or files. The *EMC Avamar Release Notes* provide additional international language support information.

Restoring international characters with web restore

With the Avamar Web Restore feature, restores with directories or multiple files are delivered in the form of a zip file. When unzipping the file, file and directory names with international characters might not restore properly due to inherent limitations in some zip utilities.

To correctly restore files with international characters using the Avamar Web Restore feature, use a zip utility that fully supports international characters. Examples of zip utilities that have been confirmed to work properly include:

- Winrar 3.80 or later
- Winzip 12.0 or later
- 7zip 4.65 or later

Notice

Microsoft Windows compressed folders are specifically known to not reliably handle international characters and should not be used with the Avamar Web Restore feature.

Restoring encrypted files is not supported

It is not possible to restore encrypted files with the Avamar Web Restore feature. Any files that were encrypted at the time of the original backup are restored as empty (0 byte) files. Contact the Avamar system administrator, who can restore encrypted files using Avamar Administrator.

Avamar Web Restore client-type limitation

You can use the Avamar Web Restore feature to restore data from Windows clients, Macintosh clients, and Linux clients.

If you use the Web Restore interface to restore data from other client types, the data is corrupted during the restore process. This applies also to data that originated on a Windows computer, Macintosh computer, or Linux computer but was copied to and backed up from another computer, such as a NetWare server. The data backed up from

the NetWare server cannot be restored to the original computer through Avamar Web Restore. If you need to restore data from other client types contact the Avamar system administrator, who can restore the files using Avamar Administrator.

ACLs not preserved by Avamar Web Restore

When you restore folders or files with the Avamar Web Restore feature, ACLs and any other access rights to the folders or files that might have existed on the original client are not preserved.

Mixed backups are not supported

The full backup for a client and all subsequent incremental and differential backups must be stored on either the Avamar server or a single Data Domain system.

Avamar does not support any of the following scenarios:

- Full backup on a Data Domain system and incremental or differential backups on the Avamar server
- Full backup on the Avamar server and incremental or differential backups on a Data Domain system
- Full backup on one Data Domain system and incremental or differential backups on another Data Domain system

Therefore, if you change the device on which backups for a client are stored, then you must perform a full backup before any further incremental or differential backups.

Wildcard characters not supported during restores

When performing restores from the **avtar** command line, wildcard pattern matching characters, such as asterisk (*) and question mark (?), are not supported.

The only way to constrain a restore operation is to define a partial path within the backup (that is, a single file or directory structure) and restore just that data.

Backup always modifies the atime value

On UNIX and UNIX variants, **avtar** will always modify the atime (access time) value for files that are opened and read during the backup.

This occurs during an initial backup, if the file has been modified since the last backup or if the client's file cache has been deleted.

Avamar Web Restore for Windows, Mac, and Linux clients

Use Avamar Web Restore to restore files that were backed up from Windows clients, Mac OS X clients, and Linux clients.

For proper display, view Avamar Web Restore in a web browser that provides a viewport that is at least 1024 pixels in width and at least 768 pixels in height.

Opening Avamar Web Restore

Before you begin

Procedure

1. Open a web browser and type the following URL:

`http://AVAMARSERVER`

where AVAMARSERVER is the Avamar server network hostname (as defined in DNS) or IP address.

You are redirected to the Avamar secure web server. The protocol changes to HTTPS. You may see an alert page if the server's certificate is not accepted by your web browser. Continue to the EMC Avamar Web Restore home page.

2. From the links at the top of the page, click a destination.
Alternatively, click one of the icons on the body of the page.

Logging in to Avamar Web Restore using LDAP

Procedure

1. On the home page, from the links at the top of the page, click either **Search** or **Browse**.

Click **Search** to search for files by filename. Click **Browse** to browse through a directory tree for files.
Alternatively, hover the cursor over the Search or Browse icons on the home page, and click the **Log-in Required** icon that appears.
The login page appears.
2. In **User ID**, type your username.

This is the username that you use to log into your company's domain applications; applications that use LDAP v.3-compatible authentication, such as Active Directory. When your username includes a domain segment (@domain), remove that segment. For example, if you log in with the username "jsmith@biz.domain.com", use jsmith.
3. In **Password**, type your password.
4. In **Domain**, select **LDAP**.

The list of LDAP domains appears.
5. From the list of LDAP domains, select the domain of your user account.

The list only includes domains that an administrator configures Avamar to recognize.
6. Begin the authentication process by using one of the following methods:
 - When you have backups from more than one computer, in **Client Path**, select the Avamar client path for a computer.
 - When you have backups from only one computer, click **Login**.
 Avamar Web Restore authenticates your credentials and the page you selected appears.

Logging in to Avamar Web Restore using Avamar

Procedure

1. On the home page, from the links at the top of the page, click either **Search** or **Browse**.

Click **Search** to search for files by filename. Click **Browse** to browse through a directory tree for files.

Alternatively, hover the cursor over the Search or Browse icons on the home page, and click the **Log-in Required** icon that appears.

The login page appears.

2. In **User ID**, type your username.
Use your Avamar system username.
3. In **Password**, type your password.
4. In **Domain**, select **Avamar**.
5. In the text area of **Domain**, type the full path of the Avamar domain of your computer.
The path is case-sensitive. The server does not validate the existence of the path that you type.
For example, if the Avamar server registered your computer in the /clients/accounting domain, type **/clients/accounting**. Typing **/Clients/accounting** does not display the /clients/accounting domain.
6. In **Client Name**, type the client computer's name.
Use the same name that the Avamar server used to register the computer.
7. Click **Login**.
Avamar Web Restore authenticates your credentials and the page you selected appears.

Performing a restore using Avamar Web Restore

To restore files and folders using Avamar Web Restore:

Procedure

1. On the EMC Avamar Web Restore home page, from the links at the top of the page, click either **Search** or **Browse**.
Click **Search** to search for files by filename. Click **Browse** to browse through a directory tree for files.
2. Log in.
3. Using either search or browse, select files and folders.
4. Click the Download icon.
When you select multiple files, Avamar Web Restore combines all selections into one zip file that retains the relative path structure of the source. When you select only one file, Avamar Web Restore does not place it in a zip file.
Avamar Web Restore sends the file to your web browser.
5. Save the zip file or individual file on your computer.
Open zip files using a zip utility.

Windows clients

Avamar Client for Windows initiates on-demand backups and restores using the Avamar client application. This application is accessible through the system tray icon.

Restore requirement

To restore files to a Windows computer, the logged in account must have the Windows “Restore files and directories” user right assigned to it in Local Security.

This user right is assigned by default to an account if it is a member of either the Administrators or Backup Operators groups.

An account that is not a member of either of these groups, or of another group that includes this user right, must have this right assigned, either through group membership or individual assignment, before it can be used to restore files.

Network optimization

Avamar Client for Windows is designed to minimize network and server load by blocking a backup request if you currently have an on-demand or a scheduled backup running or waiting to run. A message is displayed when this occurs.

Performing a single-click backup

You can launch an on-demand backup with a single click on the Avamar Client for Windows context menu. This backup does not open a user interface.

Before you begin

The backup dataset depends on whether the client is running a server version of the Windows operating system, as shown in the following table.

Table 8 Backup datasets for Windows operating systems

Windows OS type	Dataset
Non-server	Dataset for each of the computer's assigned groups.
Server	Default dataset.

To start a single-click backup:

Procedure

1. Right-click the Avamar icon in the system tray.
The context menu appears.
2. Click **Back Up Now**.

Results

The backup request is sent to the server.

Performing an interactive backup

You can launch an on-demand backup using the Avamar client web UI.

This interactive backup permits the selection of:

- **Dataset by group** — Choose to back up the dataset of any of the assigned groups for the computer.
- **Specific backup sets** — Select individual files, multiple files, and directories to include in the backup. This feature must be administratively enabled.

To start an interactive backup:

Procedure

1. Right-click the Avamar icon in the system tray and select **Back Up** from the context menu.

The Backup page opens in a web browser. This page displays information about the dataset and backup schedule for each of the groups for the computer.

2. Review the available policy trees, and select the appropriate backup group.

If the computer is in only one backup group, only one policy tree appears.

Notice

If the Backup page includes the Select Now button, you can select the files and directories to include in the backup instead of selecting a backup group. The online help describes how to use this feature.

3. Click **Back Up Now**.

Performing a restore using Avamar client web UI

You can initiate an on-demand restore using the Avamar client web UI from the Avamar icon in the system tray. The web UI opens in the default web browser for the computer.

From the web UI, use the Search page to search for files and directories by name; or use the Browse page to find files and directories using a familiar directory tree view. Using either method, you can select and restore any of the retained versions of a file.

To restore files and directories using the Avamar client web UI:

Procedure

1. Right-click the Avamar icon in the system tray and select **Restore** from the context menu.

The web UI opens in the default web browser.

Depending on the Avamar server settings, a login screen may appear. If so, log in. The web UI opens with the Search page. To use the Browse page instead, select Browse from the side menu.

2. (Optional) Select an alternate computer as the backup source.

This feature is described in the online help.

3. Use the **Search** page or the **Browse** page to add folders and files to the restore set.

4. Choose how to name the restored files:

- Select **New Name** to assign an automatically generated new name to each file that you restore.
- Select **Overwrite Existing File** to retain the names of all files in the restore set.

5. (Optional) Select a new restore location:

- a. Click **Browse**.

The location browser appears and displays a list of folders on the computer.

- b. Select a folder for the restore location.

- c. Click **Select Folder**.

The location tool closes and the new restore location is listed in Restore to.

6. Click **Restore**.

Getting status

The Avamar Client status window provides information about backup and restore tasks. It also provides supplementary access to local settings and logs for Avamar client.

To view the status of backup and restore tasks from the Avamar client:

Procedure

1. Right-click the Avamar icon.
The context menu appears.
2. Select **Manage > View Console**.

Results

In-progress and completed backups appear in the main window pane of the Avamar Client status window. Access to local settings and logs is available through the menu bar.

Client notification settings

You can configure Avamar Client for Windows to display or hide client notifications. These notifications are enabled by default.

The client notifications are:

- **Backup Reminder**—Reminder that appears after a set number of days have elapsed since the last backup. Possible values are: **1**, **2**, **3**, **4**, **5**, **6**, **7**, or **Never**.
- **Balloon Messages**—Task messages that appear in balloons near the Avamar icon.

To enable or disable client notifications:

Procedure

1. Right-click the Avamar icon in the system tray.
The context menu appears.
2. On **Settings > Show Backup Reminder**, select a setting.
A checkmark appears next to the selected setting.
3. On the **Settings** submenu, click **Show Balloon Messages**.

When a checkmark appears, the balloon messages appear. When the checkmark is cleared, the balloon messages do not appear. Balloon messages are brief messages that appear near the Avamar icon. The following table describes these messages.

Table 9 Avamar balloon message descriptions

Message	Description
Backup Started	An automatic backup starts, and an on-demand backup task is received.
Backup Finished	Either an automatic backup or an on-demand backup finishes.
Backup Canceled	A backup (automatic or on-demand) is canceled through the Progress window, the console, or administrative action.
Restore Started	A restore task is received from the web UI. One message for each separately selected folder, and for each folder that contains selected files.
Restore Finished	A restore task finishes.

Table 9 Avamar balloon message descriptions (continued)

Message	Description
Restore Canceled	A restore is canceled through the Progress window, the console, or administrative action.
Upgrade Started	An upgrade of the Avamar Client for Windows software started.
Upgrade Finished	An upgrade of the Avamar Client for Windows software finished successfully.
Upgrade Failed	An upgrade of the Avamar Client for Windows software failed.

Progress window

The Progress window provides a visual means of determining the progress of an Avamar Client for Windows task, and enables you to pause or cancel the task.

By default the Progress window appears whenever a task starts.

You can change the setting so that the window is hidden. However, while the window is hidden, you cannot pause backups.

To show or hide the Progress window:

Procedure

1. Right-click the Avamar icon in the system tray.

The context menu appears.

2. On the **Settings** submenu, click **Show Progress Bar**.

When a checkmark appears, the Progress window appears. When the checkmark is cleared, the Progress window does not appear.

Canceling a backup

To cancel an automatic or manual backup, click **Stop** on the **Progress** window.

Pausing a backup

You can pause manual and automatic backups for up to 30 minutes.

When you restart a paused backup, the backup resumes at the point it was paused. After 30 minutes, the backup resumes automatically.

Avamar clients are designed so that backups have a low impact on system resources. However, you may pause a backup to reclaim resources. When paused, a backup uses minimal system resources.

To pause a backup, click **Pause** on the **Progress** window. To resume a backup, click **Resume**.

Mac OS X clients

You can initiate on-demand backups and restores using the Avamar for Mac OS X Client, located in the Applications folder.

By default, this application is launched at login. All features and actions are accessible through its icon on the menu bar.

Network optimization

The Avamar for Mac OS X Client is designed to minimize network and server load by blocking a backup request if you currently have an on-demand or a scheduled backup running or waiting to run. A message is displayed when this occurs.

Performing a single-click backup

You can launch an on-demand backup with a single click on the Avamar for Mac OS X Client context menu. This backup does not open a user interface.

A single-click backup includes the dataset for each of the assigned groups for the computer.

To start a single-click backup:

Procedure

1. Click the Avamar icon on the menu bar.
The context menu appears.
2. Click **Back Up Now**.

Performing an interactive backup

You can launch an on-demand backup using the Avamar client web UI.

This interactive backup permits the selection of:

- **Dataset by group**—Choose to back up the dataset of any of the computer assigned groups for the computer.
- **Specific backup sets**—Select individual files, multiple files, and directories to include in the backup. This feature must be administratively enabled.
To start an interactive backup:

Procedure

1. Click the Avamar icon on the menu bar, and then click **Back Up** from the context menu.

The Backup page opens in the web browser. This page displays information about the dataset and backup schedule for each of the groups for the computer.

2. Review the available policy trees, and select the appropriate backup group.

If the computer is in only one backup group, only one policy tree appears.

Notice

If the Backup page includes the Select Now button, you can select the files and directories to include in the backup instead of selecting a backup group. The online help describes how to use this feature.

3. Click **Back Up Now**.

Performing a restore using Avamar client web UI

You can initiate on-demand restores from the Avamar icon on the menu bar using the Avamar client web UI. The web UI opens in the default web browser.

From the web UI, use the Search page to search for files and directories by name; or use the Browse page to find files and directories using a familiar directory tree view. Using either method, you can select and restore any of the retained versions of a file.

To restore files and directories using the Avamar client web UI:

Procedure

1. Click the Avamar icon on the menu bar, and then click **Restore** from the context menu.
 The web UI opens in the default web browser.
 Depending on the Avamar server settings, a login screen may appear. If so, log in.
 The web UI opens with the Search page. To use the Browse page instead, select Browse from the side menu.
2. Use the **Search** page or the **Browse** page to add folders and files to the restore set.
3. Choose how to name the restored files:
 - Select **New Name** to assign an automatically generated new name to each file that you restore.
 - Select **Overwrite Existing File** to retain the names of all files in the restore set.
4. (Optional) Select a new restore location:
 - a. Click **Browse**.
 The location browser appears and displays a list of the folders on the computer.
 - b. Select a folder for the restore location.
 - c. Click **Select Folder**.
 The location tool closes, and the new restore location is listed in Restore to.
5. Click **Restore**.

Getting status

The Work Order List window provides information about backup and restore tasks. It also provides supplementary access to local settings and logs for the Avamar client.

To view the status of backup and restore tasks:

Procedure

1. Click the Avamar icon on the menu bar.
 The context menu appears.
2. Select **Manage > View Console**.

Backup reminder

You can configure the Avamar for Mac OS X Client to display or hide the backup reminder. This notification is enabled by default.

The backup reminder appears when more than 24 hours have elapsed since the last backup.

To enable or disable the backup reminder:

Procedure

1. Click the Avamar icon on the menu bar.
 The context menu appears.
2. On **Settings > Show Backup Reminder**, select a setting.
 The possible values are: **1, 2, 3, 4, 5, 6, or 7 days**, or **Never**.

A checkmark appears next to the selected setting.

Progress window

The Progress window provides a visual means of determining the progress of an Avamar for Mac OS X Client task. It also enables you to pause or cancel the task.

By default the Progress window appears whenever a task starts.

You can change this setting so that the window is hidden. However, while the window is hidden, you cannot pause backups.

To show or hide the **Progress** window:

Procedure

1. Click the Avamar icon on the menu bar.

The context menu appears.

2. On the **Settings** submenu, click **Show Progress Bar**.

When a checkmark appears next to the option, then the **Progress** window appears.

When the checkmark is cleared, then the **Progress** window does not appear.

Canceling a backup

To cancel an automatic or manual backup, click **Stop** on the **Progress** window.

Pausing a backup

You can pause manual and automatic backups for up to 30 minutes.

When you restart a paused backup, the backup resumes at the point it was paused. After 30 minutes, the backup resumes automatically.

Avamar clients are designed so that backups have a low impact on system resources. However, you may pause a backup to reclaim resources. When paused, a backup uses minimal system resources.

To pause a backup, click **Pause** on the **Progress** window. To resume a backup, click **Resume**.

Linux clients

Back up and restore of Linux clients can also be performed in several ways.

The following sections describe tasks you can initiate for Linux clients:

- [Full backup using avsc command on page 91](#)
- [Interactive backup and restore using Avamar client web UI on page 92](#)
- [Backup and restore using avtar commands on page 93](#)

Full backup using avsc command

Running avsc at the command line with the backupnow flag backs up Linux clients much the same as a single-click backup of a Windows or Mac computer.

This command launches a backup of the source dataset for each group assigned to the client and includes any additional source added through the web UI.

To initiate a backup using avsc:

Procedure

1. Open a command shell.
2. Change the working directory to the location of the `avsc` executable by typing:

```
cd /usr/local/avamar/bin
```

3. Invoke `avsc` with the `backupnow` flag by typing:

```
avsc --command=backupnow
```

The invoked instance of `avsc` submits a backup request to the server and exits. The server schedules and runs the backup task.

Interactive backup and restore using Avamar client web UI

You can perform interactive backups and restores using a web browser to access the Avamar client web UI.

Linux clients require the following environment to use these features:

- Desktop environment with a window system
- Firefox 3.0 or newer web browser that is configured to be launched by a call to one of the following environment variables:
 - (For KDE) `kfmclient`
 - (For GNOME) `gnome-open`
 - (Others) `BROWSER`

Performing a backup

You can perform an on-demand backup through the Avamar client web UI in two ways.

When you perform an on-demand backup through the Avamar client web UI, you can select:

- **Dataset by group**—Choose to backup the dataset of any of the assigned groups for the computer.
- **Specific backup sets**—Select individual files, multiple files, and directories to include in the backup. This feature must be administratively enabled.
To initiate an on-demand backup using the web UI:

Procedure

1. Open a command shell.
2. Change the working directory to the location of the `avsc` executable by typing:

```
cd /usr/local/avamar/bin
```

3. Invoke `avsc` with the `backup` flag by typing:

```
avsc --command=backup
```

The login window appears in the web browser.

4. Log in to the web UI.

The Backup page opens in a web browser. This page displays information about the dataset and backup schedule for each of the groups for the computer.

5. Review the available policy trees, and select the appropriate backup group.

If there is only one backup group for the computer, then only one policy tree appears.

Note

If the Backup page includes the Select Now button, you can select the files and directories to include in the backup instead of selecting a backup group. The online help describes how to use this feature.

6. Click **Back Up Now**.

Performing a restore

You can initiate an on-demand restore through the Avamar client web UI.

Use this interface to select and restore single files, multiple files, and directories. You can restore files and directories to their original location or to a new location.

To initiate an on-demand restore using the web UI:

Procedure

1. Open a command shell.
2. Change the working directory to the location of the `avsc` executable by typing:


```
cd /usr/local/avamar/bin
```
3. Invoke `avsc` with the **restore** flag by typing:


```
avsc --command=restore
```

The login window appears in the web browser.
4. Log in to the web UI.

The Search page appears. To use the Browse page instead, select **Browse** from the side menu.
5. Use the **Search** page or the **Browse** page to add folders and files to the restore set.
6. Choose how to name the restored files:
 - Select **New Name** to assign an automatically generated new name to each file that you restore.
 - Select **Overwrite Existing File** to retain the names of all files in the restore set.
7. (Optional) Select a new restore location:
 - a. Click **Browse**.

The location browser appears and displays a list of the folders on the computer.
 - b. Select a folder for the restore location.
 - c. Click **Select Folder**.

The location tool closes and the new restore location is listed in Restore to.
8. Click **Restore**.

AIX, FreeBSD, HP-UX, Linux, and Solaris clients

This section describes on-demand back up and restore for AIX, FreeBSD, HP-UX, Linux, and Solaris clients.

Back up and restore of Linux clients can also be performed using `avsc` commands and the web UI. [Linux clients on page 91](#) explains more.

Backup and restore using avtar commands

AIX, FreeBSD, HP-UX, Linux, and Solaris clients can initiate on-demand backups and restores using the `avtar` command line.

Notice

Space limitations in this guide causes the examples in this topic to continue (wrap) to more than one line. However, you must type all commands and options in a command shell on a single command line (no line feeds or returns allowed).

Performing an on-demand backup

Back up AIX, FreeBSD, HP-UX, Linux, and Solaris clients on-demand from the command line using an `avtar` command.

The `avtar` command must be in the following basic format:

```
avtar -c --label=NAME FILE1 [FILE2 ...] DIR1 [DIR2 ...] --id=USER
```

where:

- *NAME* is a short descriptive name for the backup.
- *FILE1 [FILE2 ...] DIR1 [DIR2 ...]* is a space-separated list of filepaths and directory paths to include in the backup.
- *USER* is the username to use for authentication.

This must be the username of an Avamar internal user account and use the format `USERNAME@DOMAIN`, where `USERNAME` is the username of the account and `DOMAIN` is the authentication domain for the account.

The following example backs up files within the `MyFiles` and `abcd` directories on a Linux computer, and labels the backup `jdoeFiles`:

```
/usr/local/avamar/bin/avtar -c --label="jdoeFiles" MyFiles/ abcd/ --id=jdoe@avamar/clients/MyClient
```

Performing a restore

Restore files to AIX, FreeBSD, HP-UX, Linux, and Solaris clients from the command line using an `avtar` command.

The `avtar` command must be in the following basic format:

```
avtar -xv --label=NAME --before=DATE --after=DATE FILE1 [FILE2 ...] DIR1 [DIR2 ...] --target=PATH --id=USER
```

where:

- *NAME* is a short descriptive name for the backup.
- *DATE* is the endpoint date for backups used in the restore. When used with **after**, all backups on or after *DATE* are included. When used with **before**, all backups on or before *DATE* are included. When both are used a time span can be expressed. *DATE* is formatted as `YYYY-MM-DD HH:MM:SS`. The value of *DATE* may be truncated to reduce its specificity. For example, `YYYY` is acceptable.
- *FILE1 [FILE2 ...] DIR1 [DIR2 ...]* is a space-separated list of filepaths and directory paths to include in the restore.
- *PATH* is the top level directory of a new restore location for the files and directories in the restore.

When `--target=PATH` is not included in the restore command, files and directories are restored to their original location. In that case, files are not overwritten unless the **overwrite** option is included, using the following format:

```
--overwrite={always | modified | newest | newname}
```

where:

- **always**—Replaces any file existing on the client with a back up from the same filepath.
 - **modified**—Replaces any file existing on the client with a back up from the same filepath, unless the date/time stamp of the backed up file is the same as the existing file.
 - **newest**—Replaces any file existing on the client with a back up from the same filepath, only if the date/time stamp of the backed up file is newer than the date/time stamp of the existing file.
 - **newname**—Restores a file that matches the filepath of a file existing on the client but appends a version number to the restored file to prevent overwriting the existing file.
- *USER* is the username to use for authentication.
This must be the username of an Avamar internal user account and use the format `USERNAME@DOMAIN`, where `USERNAME` is the username of the account and `DOMAIN` is the authentication domain for the account.

The following example restores all of the files found in the backup labeled `newsletters` that were created before the indicated date and time into the `old_newsletters` directory on an HP-UX or Solaris computer.

```
/opt/AVMRclnt/bin/avtar -xv --target="old_newsletters" --  
before="2011-12-1 15:00:00" --id=jdoe@avamar/clients/MyClient --  
label="newsletters"
```

The following example restores files found in the `abcd` and `MyFiles` directories in the backup labeled `newsletters` into the `old_newsletters` directory on a Linux computer.

```
/usr/local/avamar/bin/avtar -xv --label="newsletters" --  
target="old_newsletters" abcd/ MyFiles/ --id=jdoe@avamar/clients/  
MyClient
```

Getting status using the command line

Get status of AIX, FreeBSD, HP-UX, Linux, and Solaris clients from the command line using an `avtar` command.

The `avtar` command must be in the following basic format:

```
avtar {--backups | --list} --verbose=LEVEL --label=NAME --after=DATE  
--before=DATE --count=NUMBER --id=USER
```

where:

- *LEVEL* is the level of verbosity returned by the command.
- *DATE* is the endpoint date for backups used in the restore. When used with `after`, all backups on or after *DATE* are included. When used with `before`, all backups on or before *DATE* are included. When both are used a time span can be expressed. *DATE* is formatted as `YYYY-MM-DD HH:MM:SS`. The value of *DATE* may be truncated to reduce its specificity. For example, `YYYY` is acceptable.
- *NUMBER* is the number of backups to list. If not specified, all backups are listed.

- *NAME* is a short descriptive name for the backup.
- *USER* is the username to use for authentication.

This must be the username of an Avamar internal user account and use the format *USERNAME@DOMAIN*, where *USERNAME* is the username of the account and *DOMAIN* is the authentication domain for the account.

The following example uses `--backups` to display information about the three most recent backups created after the indicated date and time. Verbose (status and warning) messages are enabled, and the command path is correct for a Linux client.

```
/usr/local/avamar/bin/avtar --backups --verbose --count=3 --
after="2011-4-1 11:17:33"--id=jdoe@avamar/clients/MyClient
```

The following example uses `--list` to list files and directories inside the backup labeled *jdoeFiles* that were created before the indicated date and time. Highly verbose (`--verbose=2`) messages are enabled, and the command path is correct for an HP-UX or Solaris computer.

```
/opt/AVMRclnt/bin/avtar --list --verbose=2 /myfiles/rem --
label="jdoeFiles" --before="2011-12-1 04:30:15" --id=jdoe@avamar/
clients/MyClient
```


CHAPTER 11

Solaris Zones

This chapter includes the following topics:

- [Important terms and concepts](#).....98
- [Capabilities and limitations](#).....98
- [Installation and configuration](#)..... 99
- [Non-global zone disaster recovery](#).....101

Important terms and concepts

This topic introduces important terms and concepts that you should be familiar with before you deploy Avamar in a Solaris 10 Zones environment.

Important terms and concepts:

- **Solaris 10 containers**—As an integral part of the Solaris 10 operating system, Solaris Containers isolate software applications and services by using flexible, software-defined boundaries. Solaris Containers allow many private execution environments to be created within a single instance of the Solaris operating system. Each environment has its own identity, separate from the underlying hardware, yet behaves as if it is running on its own system, making consolidation simple, safe, and secure.
- **Solaris 10 zones**—Solaris Zones are part of a Solaris Container, delivering security, application fault, and namespace isolation. A Solaris Zone is a virtual environment that has security and application fault containment plus its own namespace that can be tailored to the application that runs in it.
- **Global and non-global zones**—One zone is always designated as and named the “global zone.” Global zones provide a structure within which other “non-global” zones can be created.
The global zone encompasses all processes running on the system, regardless of whether these processes run within a non-global zone.
“Non-global zone” is used rather than “local zone” because, in the context of Solaris zones, “local” is not an antonym of “global.”

Capabilities and limitations

You should note the limitations described in the two sections that follow.

- [Installation errors can occur with earlier version software on page 98](#)
- [Avagent restart limitation on page 98](#)

Installation errors can occur with earlier version software

Installing earlier versions of Avamar Client for Solaris software in non-global zones can display errors.

If you do so, then the following error may appear:

```
pkgadd: ERROR: postinstall script did not complete successfully
```

You can safely ignore this error as it is incorrect—the software did install correctly. Furthermore, version 3.7.2.94 and later software does not return this error.

Avagent restart limitation

If you restart the `avagent` process from the global zone, it forcibly terminates all `avagent` processes (both global and non-global), but only restarts the `avagent` process in the global zone.

If you install Avamar Client for Solaris software in non-global zones, then you must manually restart each `avagent` process in each non-global zone. Restarting the `avagent` processes directly from the non-global zone works as expected.

Installation and configuration

You can install the Avamar Client for Solaris software in the global zone or in individual non-global zones.

The only difference is whether you begin the installation sequence from the global zone or from a non-global zone.

Installing Avamar Client for Solaris software in the global zone

To install Avamar Client for Solaris in the global zone:

Procedure

1. Open a command shell and log in as root.
2. Log in to the global zone.

The “global#” prompt indicates that you are successfully logged in to the global zone.

3. Perform the following installation tasks in the Avamar Client for Solaris section.
 - a. [Downloading the install package on page 51](#)
 - b. [Installing and registering on page 52](#)

Installing Avamar Client for Solaris software in a non-global zone

To install Avamar Client for Solaris in the global zone:

Procedure

1. Open a command shell and log in as root.
2. Log in to the global zone.

The “global#” prompt indicates that you are successfully logged in to the global zone.

3. From the global zone, log in to the desired non-global zone.

The shell prompt should change from “global#” to some other zone designation.

4. Perform the following installation tasks in the Avamar Client for Solaris section.
 - a. [Downloading the install package on page 51](#)
 - b. [Installing and registering on page 52](#)

Ensuring backup of all non-global zone configurations

Use the following information to ensure successful backup of non-global zone configurations.

[AIX, FreeBSD, HP-UX, Linux, and Solaris clients on page 93](#) explains more.

Keep in mind, however, that to successfully restore non-global zone data, a current copy of the non-global zone configuration must exist on the Avamar server.

Notice

Attempting to restore non-global zone data without current zone configuration information might result in loss of data.

There are two methods to export and save a non-global zone configuration:

- [Manually exporting and saving a non-global zone configuration on page 100](#)
- [Automatically exporting and saving a non-global zone configuration on page 100](#)

Those methods are described in the following sections. The advantage to the second method is that each time you perform a backup, the zone configuration is automatically saved with the backup.

Manually exporting and saving a non-global zone configuration

To manually export and save a non-global zone configuration:

Procedure

1. Open a command shell and log in to the global zone as root.
The “global#” prompt indicates that you are successfully logged into the global zone.
2. Print each non-global zone configuration and direct it to a file by typing:

```
zonecfg -z zone1 export > zone1.config
```

where zone1 is the non-global zone configuration to back up.
3. Place this configuration file in a location that ensures that it is included in the next backup by the Avamar server.
4. Repeat steps 2–3 for each global zone you back up.

Automatically exporting and saving a non-global zone configuration

The best practice to back up the zone configuration is to create a preprocessing script that exports and saves the zone configuration each time a backup occurs.

Procedure

1. Open a command shell and log in to the global zone as root.
The “global#” prompt indicates that you are successfully logged in to the global zone.
2. Use a UNIX text editor to create a separate preprocessing script for each non-global zone in the /opt/AVMRclnt/etc/scripts directory.
For example, the following command creates the zone1_config.sh preprocessing script for the zone1 non-global zone:

```
vi /opt/AVMRclnt/etc/scripts/zone1_config.sh
```

Each script should contain the following entries:

```
#!/usr/bin/sh zonecfg -z zone1 export > /zone_configs/zone1.config
```

where zone1 is the non-global zone name.

3. Save the changes.
4. Create an Avamar dataset for each non-global zone to back up:
 - a. In Avamar Administrator, select **Tools > Manage Datasets**.

The Manage All Datasets window appears.

- b. Click **New**.
The New Dataset dialog box appears.
 - c. Type a name for the new dataset.
Do not use any of the following characters in the dataset name:
~!@\$%^&(){}[]|,`~;#\/:~*?<>'~"~&.
 - d. Click the **Source Data** tab.
 - e. Select **Enter Explicitly**, and select **Solaris File System** from the **Select Plug-in Type** list.
 - f. Select **Select All Data for All Local File Systems**.
 - g. Click the **Options** tab.
 - h. Select the **Show Advanced Options** checkbox.
 - i. In the **Run user-defined script at beginning of backup** text box in the **Pre-Script** section of the **Options** tab, type the name of the preprocessing script, such as zone1_config.sh.
 - j. Click **OK**.
5. Repeat steps 2–4 for each non-global zone to back up.

Non-global zone disaster recovery

To restore global zone data, use the “AIX, FreeBSD, HP-UX, Linux, and Solaris clients” procedure in the Linux clients section of the Backup and Restore chapter.

To perform disaster recovery of the entire non-global zone, use one of the two procedures that follow:

- [Restoring an entire non-global zone from a global zone backup on page 101](#)
This is the recommended method. [AIX, FreeBSD, HP-UX, Linux, and Solaris clients on page 93](#) explains more.
- [Restoring an entire non-global zone from a non-global zone backup on page 102](#)

Redirected restores are supported. Any zone that has been backed up from one machine can be restored to a different machine, provided that the new target machine has the same operating system, software packages and dependencies as the original machine.

Restoring an entire non-global zone from a global zone backup

To restore a non-global zone from a global zone backup, first restore the zone configuration file to a temporary directory in the global zone. Then restore the rest of the non-global zone.

This requires two separate restore operations.

Procedure

1. In Avamar Administrator, restore only the zone configuration file to a temporary directory in the global zone.
Do not restore any other files at this time.
2. Open a command shell and log in to the global zone as root.
The “global#” prompt indicates that you are successfully logged into the global zone.

3. Type:

```
cd /tmp
```

where /tmp is the temporary directory in the global zone.

4. Specify that the zone1.config file should be used when re-creating the zone by typing:

```
zonecfg -z zone1 -f zone1.config
```

5. Install the zone by typing:

```
zoneadm -z zone1 install
```

6. To prevent the system from displaying sysidtool prompts on initial zone login, delete the .UNCONFIGURED file by typing:

```
rm /export/home/zones/zone1/root/etc/.UNCONFIGURED
```

7. Return to Avamar Administrator and restore the remaining non-global zone files and directories.

During the restore, include the `--restoresystem` advanced plug-in option.

The *EMC Avamar Administration Guide* provides additional information about supplying advanced plug-in options.

8. Return to the command shell session.

9. After the restore completes, boot up the zone by typing:

```
zoneadm -z zone1 boot
```

10. Confirm that the zone is running by typing:

```
zoneadm list -cv
```

The following appears in the command shell:

```
ID NAME STATUS PATH BRAND IP
0 global running / native shared
4 zone1 running /zones/zone1 native shared
```

11. Confirm that you can log in to the zone by typing:

```
zlogin zone1
```

Restoring an entire non-global zone from a non-global zone backup

Before you begin

Procedure

1. In Avamar Administrator, restore only the zone configuration file to a temporary directory in the global zone.

Do not restore any other files at this time.

2. Open a command shell and log in to the global zone as root.

The “global#” prompt indicates that you are successfully logged into the global zone.

3. Type:

```
cd /tmp
```

where /tmp is the temporary directory in the global zone.

4. Specify that the zone1.config file should be used when re-creating the zone by typing:

```
zonecfg -z zone1 -f zone1.config
```

5. Install the zone by typing:

```
zoneadm -z zone1 install
```

6. To prevent the system from displaying sysidtool prompts on initial zone login, delete the .UNCONFIGURED file by typing:

```
rm /export/home/zones/zone1/root/etc/.UNCONFIGURED
```

7. Boot up the zone by typing:

```
zoneadm -z zone1 boot
```

8. Confirm that the zone is running by typing:

```
zoneadm list -cv
```

The following appears in the command shell:

```
ID NAME STATUS PATH BRAND IP
0 global running / native shared
4 zone1 running /zones/zone1 native shared
```

9. Log in to the zone by typing:

```
zlogin zone1
```

10. Reinstall the Avamar Client for Solaris software in the non-global zone, and register it with the Avamar server.

Notice

It might be necessary to deactivate this non-global zone client instance from the Avamar server to successfully reactivate it with the Avamar server.

11. Return to Avamar Administrator, and restore the remaining non-global zone files and directories.

Notice

Sun Microsystems has recommended that no shared LOFS file systems be restored from within a non-global zone. By default, Avamar does not traverse any LOFS or NFS file systems during backups, so this should not be an issue.

APPENDIX A

Novell NSS Volumes

This chapter includes the following topics:

- [Overview](#)..... 106
- [Capabilities and limitations](#).....106
- [Additional resources](#)..... 106

Overview

Novell Storage Services (NSS) is the file system originally created for NetWare.

With the introduction of Novell Open Enterprise Server (OES) Linux, Novell made its common services available on this operating system. By doing so, it has provided an easier migration path for customers wishing to deploy Linux in their environments. Therefore, you can create NSS volumes on and manage them from Linux.

Novell Open Enterprise Server (OES) Linux has introduced a new feature, XAttr Extension for Novell Storage Services (NSS), which allows easy backup and restore of NSS file metadata.

Capabilities and limitations

Consider the following capabilities and limitations.

- Files hosted on NSS volumes
To maintain data integrity of transactional systems that use files hosted on NSS volumes, shut down those applications before you initiate a backup.
- Lack of snapshot support
There is no snapshot support for NSS on OES Linux.
- OES Linux local eDirectory database
The OES Linux local eDirectory database is not included in backups.

Additional resources

See the following additional resources on Novell NSS volumes.

Table 10 Additional resources on Novell NSS volumes

Topic	Location	Filename
Novell Storage Services	Novell web site	nss_enu.pdf
Linux User Management	Novell web site	lumadgd.pdf

APPENDIX B

Tuning Client Caches

This chapter includes the following topics:

- [Demand-paging cache](#)108
- [File cache](#) 108
- [Demand-paging cache example scenario](#)..... 109
- [Cache migration after upgrading the client](#)..... 109

Demand-paging cache

Demand-paging cache is the new method for managing Avamar file and hash caches.

File and hash caches store information about data that has been backed up to the Avamar server. Starting with Avamar 7.0, demand-paging cache replaces the original Avamar caching implementation for all client backups.

Demand-paging cache improves the `avtar` program's capacity to handle a file cache for large file systems by enabling the system to automatically determine the optimal in-RAM cache size for the client environment and to adjust the cache size as needed. Demand-paging cache reduces memory consumption by removing the need to store the entire cache in memory for each instance of `avtar`.

The original cache implementation stored cache information in the `f_cache.dat` file. The demand-paging cache feature uses a new cache file, `f_cache2.dat`, which is stored in the `var` directory. Because the demand-paging cache files use unique names, the demand-paging cache feature does not interfere with the original cache file, `f_cache.dat`. The *EMC Avamar Operational Best Practices* for earlier releases of Avamar provides more information about the original monolithic cache implementation.

Demand-paging cache divides the cache into a series of pages. All pages that belong to a backup are kept in a page list. Not all of these pages are memory-resident, but are brought into memory in time order. Demand-paging cache keeps a subsampled list of hashes for each page in memory to handle out-of-order access. This list is called the champion list.

Files that are larger than a threshold size are designated as “must have entries.” These entries almost always are added to the champion list. If a hash is not in the pages in memory, but is in the champion list, the associated page is read into memory. A semi-random selection process designates champions beyond those that are designated as “must have” entries.

File cache

File cache management is implemented by using pages from `f_cache2.dat`. The `avtar` process loads pages, as needed, from `f_cache2.dat` into RAM instead of the entire file.

The original file cache implementation uses approximately 1 GB of disk space and 1 GB of RAM to track approximately 10 million files when `avtar` is running. This data is shared among all of the 16 backups that can be stored in the cache file. This method imposes limits on the maximum size of file systems that Avamar can back up. Demand-paging cache removes this size limitation.

Demand-paging cache requires 1 GB of disk space to track approximately 10 million files during a backup. The demand-paging file cache can store up to 16 backups worth of nonshared information, which means that the file cache for a normal use case can use approximately 20 GB of disk space. In comparison to the original file cache method, backups that implement the demand-paging file cache require up to 20 times more disk space.

Demand-paging cache, however, enables RAM utilization to remain fairly flat at a much lower size regardless of the number of files in the file system. Automatic tuning can change the actual RAM utilization amount.

Demand-paging cache example scenario

Each page consists of 100,000 entries and 15,000 champions.

Notice

The entries and champion sizes are the maximums per page. The actual utilization is about 60% to 70% of that maximum because of the characteristics of the hash tables, which are used here for their fast access.

For the file cache, each entry is 64 bytes, or 6.4 MB per page and each champion is 20 bytes or 300 KB per page.

On disk, the champions are stored with the entries that give a size of about 6.7 MB for each page of the file cache. There is some overhead, but it is a very small percentage of the total size, and usually not relevant.

In RAM, the champions are stored separately. The page sizes are about 6.4 MB for the file cache. The champions are brought into RAM in a single array that contains all of the champions for all of the applicable backups in the cache.

The file cache required for 40 M files is approximately 616 pages: $40 \text{ M} / 65,000$ (estimated) or 4.13 GB on disk ($616 * 6.7 \text{ MB}$).

Auto-tuning alters the number of pages stored in memory based on the size of previous backups and other factors, including the actual memory available to the process. The values may be considerably smaller or larger, based on previous backups requirements.

Cache migration after upgrading the client

After you upgrade a client to Avamar 7.0, the demand-paging cache feature automatically migrates the contents of the `f_cache.dat` file to the new cache file during `avtar` backup operations.

The migration runs when `avtar` determines that demand-paging cache files do not exist or exist but are not valid, or when `avtar` finds that the `f_cache.dat` files and their relative timestamps fit within the migration period.

The default migration period is 14 days. You can change the default migration period by specifying the `---cache-migration-period` option with the `avtar` command.

Memory improvements from the use of the demand-paging cache feature are not noticeable until after the migration completes. Memory use increases slightly during the migration period since `avtar` uses both forms of cache at the same time.

After the migration period ends, the backup process no longer checks the original cache. After 180 days, the `avagent` process automatically deletes the old cache files. You can change the default time period of 180 days by specifying the `---cachelifetime=DAYS` option with the `avagent` command.

At any time, you can prevent a client migration by removing the `f_cache.dat` and file before you run an `avtar` backup. You can also prevent a migration by performing one of the following alternatives:

- To prevent a cache migration, run `avtar` with the `--nocache` option. Use of the `--nocache` option stops all caching. Use the `--nocache` option with caution.
- To prevent only a file cache migration, run `avtar` with `--enable-filecache=false` option.

INDEX

A

audience 9

C

comments 9

conventions for publication 9

P

preface 9

R

related documentation 9

S

support information 9

